

Function	Activity	Scope notes	Trigger	Retention	Action	Rationale
Teaching and Learning Support	-	The function of (1) developing and delivering learning support resources[i] to support taught students in developing academic and personal skills, and of (2) delivering the institution's taught programmes which lead to academic awards[ii]. For teaching programmes which do not lead to academic awards use Knowledge Transfer and Enterprise. [i] Includes the delivery of all learning support resources, whatever they are and however they are made available to students. Learning support resources include guidance materials in a range of media/formats; training for individuals or groups (e.g. lectures, workshops); individual coaching / advice (e.g. on academic writing skills or presentation skills). [ii] Includes the delivery of all taught programmes, whatever the type of award they lead to, whatever the delivery method (e.g. includes distance learning, e-learning, blended learning, workplace learning, as well as traditional methods), and whether the programme is delivered in collaboration with other institutions or organisations.	-	-	-	-
Teaching and Learning Support	Taught programme development	The activities involved in developing the institution's taught programmes. Activities include: designing and developing new programmes and new modules specifications in existing programmes; revising existing programmes and modules; withdrawing programmes or modules; obtaining and maintaining accreditation for programmes.	Life of the programme	10 years	Review / Archive	Institutional business requirements
Teaching and Learning Support	Taught programme development panels	Recruitment of external validation/substantive review panel members	Last action	2 years	Destroy	Institutional business requirements
Teaching and Learning Support	Taught programme delivery	The activities involved in delivering the institution's taught programmes. Activities include: preparing teaching and learning materials (which may be in any medium or format); planning and conducting teaching and learning events (e.g. lectures, tutorials, seminars, workshops, practical instruction classes, field trips, work placements); providing opportunities for students to gain formative feedback on their learning (e.g. through peer assessment of presentations or completion of self-assessment tasks). Recorded materials may need to be kept for a shorter period of time.	End of academic year	Under review	Destroy	Institutional business requirements
Teaching and Learning Support	Taught student assessment	The activities involved in conducting assessment (i.e. all types of formative and summative assessment) to measure students' achievement of the intended learning outcomes of the institution's taught programmes. Activities include: setting assessments; marking/grading assessments; conducting meetings of examination boards; determining awards and classifications. For PGR assessment use RESEARCH STUDENT ASSESSMENT.	End of student enrolment	5 years	Destroy	Limitation Act 1980 c. 58 s 5 OfS requirement in Conditions of Registration (B4) Institutional business requirements: Retention of Assessed Work policy
Teaching and Learning Support	Taught programme review	The activities involved in reviewing the institution's taught programmes to inform ongoing programme development. Activities include: collecting and analysing student numbers and other programme statistics; collecting, reviewing and responding to feedback on programmes from staff, students, external examiners and others, annual monitoring reports .	End of academic year	6 years	Review / Archive	Institutional business requirements
Teaching and Learning Support	Lecture capture	Video and audio recording in classrooms, online teaching sessions and other learning and teaching scenarios such as field trips and site visits	Date created	18 months	Destroy	Institutional business requirements
Academic and Student management	-	The function of managing and providing administrative support for the institution's academic programmes, student assessment, and awards, and of managing the institution's relationships with its students and providing student support services; maintaining evidence of fitness to practise and carrying out fitness to practise investigations.	-	-	-	-

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Academic and Student management	Student records management	The activities involved in (1) compiling and maintaining complete and accurate records of the progress, attainment of students throughout their relationship with the institution, (2) making students' records, and aggregated student data and analyses available to departments to support other institutional activities. Activities include: setting up student records for new students; collecting data and updating student records in accordance with institutional rules and regulations (e.g. data on criminal convictions/DBS checks); conducting standard analyses of data on students; conducting ad hoc analyses of data to meet specific requirements; distributing student records, and aggregated data and analyses, to departments in accordance with institutional rules and regulations and in compliance with legal restrictions on the collection, handling and use of personal data; producing transcripts for current and former students; confirming awards and providing general references for students; conducting First Destination Surveys (e.g. the Destinations of Leavers from Higher Education Longitudinal survey). For activities involved in managing research project student organisation contact information, see RESEARCH PROGRAMME PROVISION & PUBLISHING	End of student enrolment	6 years	Destroy	Limitation Act 1980 c. 58 s 5 Requirements of funding bodies
Academic and Student management	Student records management - Degree apprenticeships	Degree apprenticeship student records for enrolments funded by the European Social Fund up to and including 2020/2021 academic year.	n/a	Until 2034	Destroy	ESFA funding linked to European funding. Degree apprenticeship student records for enrolments from 2022/2023 follow standard student records retention period.
Academic and Student management	Student core record	The activities involved in documenting marks/grades given to submitted/completed summative assessments and, where appropriate, awards and classifications. This is the minimal record kept to provide references for former students and may be retained for the lifetime of the student. A core (minimal) transcript may be retained indefinitely after this time and transferred to the archive if the institution has one. This depends on the requirements of the individual institution and their archival facilities/policies. The core record may vary according to the policy of each institution but is likely to contain name and dates of study, modules studied, and the qualifications conferred.	End of student enrolment	80 years	Review / Archive	Institutional business requirements
Academic and Student management	Student recruitment	The activities involved in recruiting students to the institution. Activities include: designing and conducting student recruitment campaigns; designing and organising student recruitment events (e.g. open days and recruitment fairs); designing and operating student recruitment schemes (e.g. school liaison); issuing recruitment materials (e.g. to schools); analysing recruitment and retention data; managing international agents; visa advice for international students.	End of academic year	3 years	Review / Archive	Institutional business requirements
Academic and Student management	Student admission (successful)	The activities involved in admitting students to the institution. Activities include: determining and applying admissions criteria; handling applications and enquiries for admission; administering the clearing process; monitoring overall student numbers.	End of student enrolment	6 years	Destroy	Institutional business requirements Requirements of funding bodies
Academic and Student management	Student admission (successful) - scanning enrolment documents	The activities involved in scanning passports and visas and uploading to student records as part of the enrolment process	Last action	7 days	Destroy	Institutional business requirements

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Academic and Student management	Domestic student admission (unsuccessful)	The activities involved in admitting students to the institution, who were unsuccessful in their applications Activities include: determining and applying admissions criteria; handling applications and enquiries for admission; administering the clearing process; monitoring overall student numbers.	End of academic year	2 years	Destroy	The Equality Act 2010 Minimum: Actions under discrimination legislation must usually be brought within 6 months. Reporting requirements for Office for Students (OfS) may mean it is easier to collate and submit data on an annual basis.
Academic and Student management	International student admission (unsuccessful)	The activities involved in admitting international students to the institution, who were unsuccessful in their applications or who later withdrew their applications. Activities include: determining and applying admissions criteria; handling applications and enquiries for admission; administering the clearing process; monitoring overall student numbers. Records of international students who are "no shows" may need to be retained for audit purposes	End of academic year	6 years	Review / Destroy	Institutional business requirements
Academic and Student management	Tuition fee remission (successful)	The activities involved in processing applications for remission of tuition fees.	Closure of application	6 years	Destroy	Limitation Act 1980 c. 58 s 5; Institutional business requirements
Academic and Student management	Tuition fee remission (unsuccessful)	The activities involved in processing applications for remission of tuition fees.	Closure of application	1 year	Destroy	Limitation Act 1980 c. 58 s 5
Academic and Student management	Tuition fee collection	The activities involved in collecting tuition fees.	End of academic year	6 years	Review / Destroy	Limitation Act 1980 c. 58 s 5; Institutional business requirements
Academic and Student management	Financial aid funds management	The activities involved in managing and administering the allocation of financial aid funds available to the institution's students. Activities include: providing advice to students about financial aid funds and crisis/hardship funds and assisting them to apply for funds; handling applications for financial aid funds.	End of financial year	6 years	Destroy	Limitation Act 1980 c. 58 s 5
Academic and Student management	Bursaries management	The activities involved in managing and administering the award of bursaries available to the institution's students.	End of financial year	6 years	Destroy	Limitation Act 1980 c. 58 s 5
Academic and Student management	Scholarships and fellowships management	The activities involved in managing and administering the award of scholarships and fellowships available to the institution's students.	End of financial year	6 years	Destroy	Limitation Act 1980 c. 58 s 5
Academic and Student management	Student accommodation service management	The activities involved in providing residential accommodation (e.g. halls of residence) for the institution's students.	End of academic year	6 years	Destroy	Institutional business requirements
Academic and Student management	Student accommodation references, checks and admin	The activities involved in managing accommodation references and student Council Tax exemption checks	Last action	6 months	Destroy	Institutional business requirements
Academic and Student management	Student accommodation service management (who don't take up accommodation)	The activities involved in providing residential accommodation (e.g. halls of residence) for the institution's students for individuals who do not take up accommodation.	End of academic year	1 year	Destroy	Institutional business requirements; Limitation Act 1980 c. 58 s 5

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Academic and Student management	Student induction	The activities involved in designing and organising induction programmes[i] for new students. Activities include: developing student induction programmes (e.g. Freshers Week); organising programmed events; recruiting and organising staff and students to lead and support programmed events. [i] Induction programmes include: general orientation programmes for new undergraduate students (e.g. Freshers Week); general introduction programmes for new postgraduate students; customised programmes for specific groups of students (e.g. international students); academic briefings on specialist departments.	End of academic year	1 year	Destroy	Institutional business requirements
Academic and Student management	Student progress administration	The activities involved in tracking the academic progress of students, administering changes to programmes of study and ensuring that correct procedures are followed. Activities include: identifying and monitoring unsatisfactory academic performance and progress; administering transfers to new programmes and changes of modules within programmes; verifying that students have satisfied institutional regulations for awards; administering withdrawals from the institution; administering terminations of programmes.	End of student enrolment	6 years	Review / Destroy	Institutional business requirements
Academic and Student management	Student relations management	The activities involved in managing the institution's relationship with its student body. Activities include: developing and implementing communication mechanisms to ensure that students are properly informed about the nature of their relationship with the institution, their rights and responsibilities and the support available to them; establishing and operating staff-student liaison committees at department, school or faculty level; organising the election and/or appointment of student representatives to the institution's governing body and executive committees; training elected student representatives to fulfil their roles effectively.	Date superseded / life of the committee	3 years	Destroy	Institutional business requirements
Academic and Student management	Student relations management suggestion schemes	Conducting student satisfactions surveys to assess students' overall experience of institutions	End of academic year	10 years	Anonymise / Destroy	Institutional business requirements
Academic and Student management	Student conduct management	The activities involved in conducting formal investigations and disciplinary proceedings against students for breaches of the institution's regulations. Includes academic and non-academic misconduct and fitness to practise cases. Activities include: investigating allegations against students; informing students of disciplinary decisions and imposing penalties; considering appeals by students against disciplinary decisions or penalties imposed; Prevent duty records, maintaining evidence of fitness to practise and carrying out fitness to practise investigations.	End of student enrolment	6 years	Destroy	Limitation Act 1980 c. 58 s 5 There is not explicit retention guidance from Department for Education (DfE) for Prevent records though there is guidance on the Prevent duty generally: The Prevent Duty in higher education (HE): training and guidance for practitioners - GOV.UK. Prevent duty: Framework, Office for Students The Channel data privacy information notice states a maximum of 6 years retention of records from the date of 12 month review Limitation Act, 1980.
Academic and Student management	Student safeguarding and wellness to study	The activities involved in managing safeguarding and wellness to study	End of student enrolment	6 years	Destroy	Institutional business requirements
Academic and Student management	Student extenuating circumstances and academic appeal handling	The activities involved in handling (1) extenuating circumstances requests from students and (2) appeals by students against academic decisions. Activities include: reviewing students' original marks; considering extenuating circumstances; informing students of decisions.	End of student enrolment	6 years	Review / Destroy	Limitation Act 1980 c. 58 s 5
Academic and Student management	Student wellbeing service management	The activities involved in providing services to the institution's students that support their wellbeing in the widest sense. Services include: disability support services, counselling services, chaplaincy services, sport and exercise services, psychological support for student practitioners.	End of student enrolment	6 years	Review / Archive	Institutional business requirements

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Academic and Student management	Student extra-curricular activity management	The activities involved in providing extra-curricular activities delivered directly by the institution (rather than through the Students' Union or other external body).	Date superseded	3 years	Destroy	Institutional business requirements
Academic and Student management	Academic programme co-ordination	The activities involved in co-ordinating the delivery of academic programmes. Activities include: timetabling teaching; VLE record of submission, marking and return of assessed work, and monitoring compliance with these schedules; monitoring students' attendance; organising required work placements.	End of academic year	1 year	Destroy	Institutional business requirements
Academic and Student management	Academic programme co-ordination - attendance and placements	The activities involved in monitoring students' attendance and organising work placements	End of student enrolment	6 years	Destroy	Institutional business requirements Placement data may be required for 10 years in cases of legal proceedings or fitness to practice investigations
Academic and Student management	Prizes management	The activities involved in managing and administering the award of prizes available to the institution's students. Activities include: inviting nominations for prizes; considering nominations received and awarding prizes; notifying the recipients of prizes; presentation of prizes. There is scope to keep baseline information on these awards as part of the core student record.	End of student enrolment	6 years	Review / Destroy	Limitation Act 1980 c. 58 s 5
Academic and Student management	Assessment management	The activities involved in administering assessments. Activities include: appointing and training examination invigilators; controlling examination materials; timetabling examinations; organising examination facilities (including arrangements for students with disabilities); monitoring attendance at examinations and reporting extenuating circumstances and absences to academic departments; administering the marking of examination scripts; collating examination results; issuing pass lists and individual notifications of examination results; monitoring submission of assessed coursework and reporting problems to academic departments; administering the submission and examination of postgraduate theses, liaising with external examiners on administrative matters (e.g. accommodation, expenses).	End of academic year	2 years	Review / Destroy	Institutional business requirements
Academic and Student management	External examiner claims	The activities involved in processing external examiner claim forms	End of academic year	6 years	Destroy	Limitation Act, 1980 c. 58 s 5.
Academic and Student management	External examiner management	The activities involved in recruiting, selecting, appointing and supporting external examiners. Activities include: recruiting and appointing external examiners for UG, PG and PGR.	End of appointment	6 years	Destroy	Institutional business requirements
Academic and Student management	Examination board administration	The activities involved in administering the work of Boards of Examiners (or equivalent). Activities include: arranging Board meetings; preparing papers for Board meetings; recording decisions of Board meetings; taking/co-ordinating action to be carried out as a result of Board decisions.	End of academic year	6 years	Review / Destroy	Institutional business requirements
Academic and Student management	Academic award conferment - students	The activities involved in administering the conferment of the institution's academic awards. For awards to students, activities include: issuing lists and individual notifications of awards; organising the production of awards certificates; issuing awards certificates to students who do not attend awards ceremonies; handling requests for subsequent confirmation of awards from former students or from others in respect of former students.	End of academic year	6 years	Destroy	Institutional business requirements

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Academic and Student management	Academic award conferment - honorary awards	The activities involved in administering the conferment of the institution's academic awards. For honorary awards, activities include: inviting and receiving nominations for honorary awards; considering nominations for honorary awards and preparing recommendations for submission to the appropriate committee; issuing offers of awards and handling responses.	End of academic year	4 years	Destroy	Institutional business requirements
Academic and Student management	Award ceremony management	The activities involved in organising awards ceremonies[i]. Activities include: determining dates, times and venues for ceremonies; planning ceremonies; issuing invitations and/or tickets for ceremonies; designing programmes for ceremonies and arranging production and distribution; organising official photography of ceremonies; organising media coverage of ceremonies, laureation addresses, graduation lists, photographs.. [i] Award ceremonies include awards ceremonies and official events associated with ceremonies (e.g. receptions, lunches, dinners).	End of academic year	10 years	Review / Archive	Institutional business requirements
Research, Programme Provision and Publishing	-	The function of (1) undertaking academic research[i], (2) delivering the institution's supervised research programmes[ii], and (3) publishing[iii] materials for internal or external distribution. [i] Academic research includes all academic research whether it is funded by the institution itself, by external organisations, or by both. It includes academic research undertaken on a project basis and on an open-ended basis. It also includes research undertaken in collaboration with other institutions. [ii] Supervised research programmes includes the delivery of all research programmes regardless of the award they lead to or the method of delivery. [iii] Publishing includes all publishing undertaken by the institution, regardless of the medium or format of the publication. For intellectual property rights, including copyright and patents, see KNOWLEDGE TRANSFER AND ENTERPRISE	-	-	-	-
Research, Programme Provision and Publishing	Research business development	The activities involved in promoting the institution's research capabilities and profile, and in developing new research opportunities. Activities include: liaising with research sponsors to monitor their research policies and objectives, and to promote the institution's research capabilities, projects and achievements; identifying and developing new research opportunities; identifying and targeting research funding opportunities; identifying and developing opportunities for collaboration and partnership to undertake research.	End of academic year	6 years	Review / Destroy	Institutional business requirements
Research, Programme Provision and Publishing	Research funding administration - succesful	The activities involved in obtaining and administering research funding through grants and contracts, and in co-ordinating the institution's relationships with funders. Activities include: preparing and submitting applications for funding; negotiating (where applicable) terms and conditions of funding; accepting/declining funding awards; administering funding in accordance with award terms and conditions (claiming payments from funders, re-allocating funds within budgets etc.); administering amendments to awards (e.g. supplements, extensions, early termination); submitting reports required by funders, managing research project staff and student organisation contact information.	Completion of research	Up to 20 years	Review / Destroy	Limitation Act 1980 c. 58 s 5 Individual funder/s requirements
Research, Programme Provision and Publishing	Research funding administration - unsuccessful	The activities involved in obtaining and administering research funding through grants and contracts, and in co-ordinating the institution's relationships with funders - unsuccessful Activities include: preparing and submitting applications for funding.	Last action	6 years	Review / Destroy	Limitation Act 1980 c. 58 s 5

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Research, Programme Provision and Publishing	Research programme development and review	The activities involved in developing the institution's research programmes, reports of routine internal and independent reviews of research programmes, data on, and analyses of, student numbers and other programme statistics.	End of academic year	6 years	Review / Destroy	Institutional business requirements
Research, Programme Provision and Publishing	Research design and planning	The activities involved in designing and planning research projects. Activities include: generating, capturing and developing ideas for research projects; defining research aims and objectives; defining research methods; defining project roles and responsibilities; securing necessary ethical reviews and regulatory approvals; determining requirements for project resources; preparing research proposals, managing research project staff and student organisation contact information.	Completion of research	Up to 20 years	Review / Destroy	For European-funded projects, see ERDF website and individual project agreements with funding bodies. Interreg Europe Programme Manual, 19 December 2018 (version 6) Page 28 suggests 10 years to demonstrate state aid (or lack of), however this may vary according to the national archiving laws (see page 105).
Research, Programme Provision and Publishing	Research supervisor appointment and training	The activities involved in appointing research supervisors and in providing training for them. For staff training records, see also PEOPLE MANAGEMENT - Workforce Training and Development	End of academic year	1 year	Review / Destroy	Institutional business requirements
Research, Programme Provision and Publishing	Research student academic supervision and support	The activities involved in monitoring, reviewing and supporting and assessing research students' progress Activities include: providing support and guidance to research students on subject selection; providing feedback to students on their progress; conducting formal reviews of student progress; providing students with general academic advice and guidance; providing students with opportunities to develop their research and other skills; providing advice and guidance to students whose progress is unsatisfactory or who are considering suspending or terminating their studies.	End of student enrolment	6 years	Destroy	Limitation Act 1980 c.58 s 5; Office for Students (OfS) requirement for the retention of assessments
Research, Programme Provision and Publishing	Research student management	The activities involved in managing research student courses and opportunities, including funding applications for conference attendance, course reviews, annual reports	End of academic year	6 years	Destroy	Limitation Act 1980 C58 S5
Research, Programme Provision and Publishing	Student records management - externally funded research students	The activities involved in (1) compiling and maintaining complete and accurate records of the progress, attainment and conduct of students throughout their relationship with the institution, (2) making students' records, and aggregated student data and analyses available to departments to support other institutional activities, (3) payments to students, for externally funded research students	End of student enrolment / end of grant, whichever is later	6 years	Destroy	Limitation Act 1980 C58 S5 Funding body requirements

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Research, Programme Provision and Publishing	Research conduct - management	The management activities involved in conducting research. Activities include: developing and establishing research protocols and procedures; identifying and reviewing issues and risks which arise in the course of research work, and taking appropriate action. Depending on the discipline and on the nature of research, specific activities might also include: obtaining informed consent from participants in health-related studies; reporting adverse reactions or adverse events in clinical studies; consulting beneficiaries/consumers (e.g. in applied research); handling of controlled substances and precursor chemicals. Consult relevant legislation for specific retentions.	Completion of research	6 years	Review / Archive	Stated or implied requirements of UK Research Councils and other significant research sponsors. A shorter or longer retention period may be appropriate, depending on the discipline and the characteristics of the project, or may be required by a research sponsor. Medical Research Council, Good Research Practice, section 5.2 Medical Research Council, Personal Information in Medical Research, section 7.1.2 The Medical Research Council requires full records of these studies to be retained for this minimum period and advises that retention for a longer period (20 years+) may be required where studies were of historical importance, where population studies were undertaken, where novel clinical interventions were first used, where studies have proved controversial or where research is ongoing. You may wish to consult your funding body for a more nuanced view on this issue. MRC Regulatory Support Centre: <i>Retention framework for research data</i>
Research, Programme Provision and Publishing	Research conduct - knowledge generation	The knowledge generation activities involved in conducting research. Activities include: developing and establishing novel research protocols and procedures, carrying out research in accordance with project protocols and procedures, and with all legal and ethical requirements; identifying and reviewing issues and risks which arise in the course of research work, and taking appropriate action; designing modifications to the design of research; managing research data, managing research project staff and student organisation contact information. Depending on the discipline and on the nature of research, specific activities might also include: consulting beneficiaries/consumers (e.g. in applied research); conducting surveys.	Completion of research	Up to 20 years	Review / Archive	Institutional business requirements
Research, Programme Provision and Publishing	Research conduct - personal data	The personal data activities involved in conducting research, where any activities in the conduct of research involve the use of personal data beyond the permissions to use and agreement to procedures.	Completion of data use	-	Anonymise / Destroy	Institutional business requirements

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Research, Programme Provision and Publishing	Research project management	The activities involved in managing the conduct of research projects from formal initiation (following receipt of funding) to formal completion. Activities include: monitoring and tracking the progress of research; preparing reports for project stakeholders; arranging appropriate insurance; managing project resources and complying with institutional policies and procedures to protect project staff, participants and the environment; facilitating and assisting with monitoring activities and audits conducted by the institution, by external project sponsors/funders or by regulatory bodies; selecting research partners and subcontractors, and managing relationships with them; managing the process of offering research data to, and depositing it with, external research data archives, and ensuring future compliance with the terms and conditions of deposit, managing research project staff and student organisation contact information.	Completion of project	Up to 20 years	Review / Destroy	Limitation Act 1980 c. 58 s 5 A longer retention period for these records may be required by a research sponsor.
Research, Programme Provision and Publishing	Research dissemination and publication	The activities involved in disseminating research results. Activities include: publishing research results; presenting research results at technical meetings. This category does NOT include interim or final reports to research funders, which are covered by RESEARCH PROJECT MANAGEMENT.	Date of publication	3 years	Review / Destroy	Institutional business requirements
Research, Programme Provision and Publishing	Research outputs	Published outputs of research including data sets Activities include: managing research project staff and student organisation contact information.	Completion of research	10 years	Review / Archive	Institutional business requirements
Research, Programme Provision and Publishing	Publication production	The activities involved in producing publications[i]. Activities include: planning and preparing content (commissioning, research, writing, editing) for publication; designing publications; producing publications. [i] Publications can be in any medium and format, including print, audio-visual, web pages and online information services. For the activities involved in storing final copies of publications for long-term reference see: INFORMATION AND COLLECTIONS STORAGE AND HANDLING.	Date of publication	1 year	Review / Destroy	Institutional business requirements
Research, Programme Provision and Publishing	Publication marketing	The activities involved in marketing publications. Activities include: organising review of publications in appropriate journals; producing and distributing marketing materials.	Date of publication	1 year	Destroy	Institutional business requirements
Research, Programme Provision and Publishing	Publication distribution	The activities involved in distributing publications internally or externally.	End of academic year	1 year	Review / Destroy	Institutional business requirements
Research, Programme Provision and Publishing	Research impact	The activities and evidence involved in generating impact from academic research outside of academia. Activities include: managing research project staff and student organisation contact information	Completion of research	Up to 20 years	Review / Archive	Institutional business requirements

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Research, Programme Provision and Publishing	Research exploitation	The activities involved in research exploitation. Activities include: identification of new intellectual property and liaison with specialists regarding applications for patents et, identification of opportunities for commercial exploitation of research results and liaison with specialist staff regarding formulation of spin-out companies to develop commercial products, identification of new intellectual property that does not require specialist input, managing research project staff and student organisation contact information.	Last action	Up to 20 years	Review / Archive	Institutional business requirement
Knowledge Transfer and Enterprise	-	The function of managing knowledge transfer, innovation and partnership. Includes (1) commercial exploitation of the institution's intellectual property[i], (2) providing consultancy[ii] to external organisations on a commercial basis, (3) delivering education and training programmes to external organisations and the public, (4) setting up and managing related companies[iii], and (5) providing services to external organisations or the public on a commercial basis[iv]. [i] Intellectual property includes patents, trademarks, designs and copyright. [ii] Consultancy is the provision of expert advice to external organisations by the institution's staff. It excludes: work which is generally considered as part of normal academic duties (e.g. external examining work for other institutions, service on REF panels); private consultancy work undertaken by institutional staff (i.e. external paid work which is carried out with the knowledge and approval of the institution but which makes no demands on the institution and for which the institution claims, and has, no liability or responsibility). [iii] A related company is any legal entity where the institution has control over, or exercises a substantial degree of influence over, that company's activities. Includes subsidiary companies. Best practice in relation to setting up new subsidiary companies in the UK Higher Education sector was first published by HEFCE in the late 1990s and subsequently updated in 'Related Companies: Guidance for Higher Education Institutions' in December 2005, which remains the current detailed corporate governance guidance for Universities. This guidance can be viewed in full at https://core.ac.uk/download/4155533.pdf. [iv] Commercial services provided by institutions include: law clinics; veterinary clinics; dental clinics; counselling services; catering services; childcare services; conference services; graphic design services; holiday accommodation services; laboratory testing/analysis services; leisure services; library and information services; media production services; photographic services; printing services; retail services.	-	-	-	-
Knowledge Transfer and Enterprise	Degree apprenticeship employers	The activities in maintaining contacts with degree apprenticeship employer records	Termination of contract	6 years	Destroy	Institutional business requirements
Knowledge Transfer and Enterprise	Knowledge Exchange project delivery and management	The activities involved in providing knowledge exchange services and managing the conduct of projects from formal initiation to formal completion. Activities depend on the type of consultancy being provided. They might include: conducting research; conducting surveys/audits; providing advice; giving presentations; facilitating workshops; providing training; monitoring and tracking the progress of work; preparing reports for clients and other stakeholders; arranging appropriate insurance; managing project resources and ensuring compliance with institutional policies and procedures; maintaining project records.	Termination of contract	6 years	Destroy	Limitation Act 1980 c. 58 s 5 Information/records provided by clients may be returned to them at the end of projects, for their own institutions retention schedule to take effect.

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Knowledge Transfer and Enterprise	Knowledge Exchange prospect management (successful)	The activities involved in responding to enquiries about the knowledge exchange services offered by the institution and in bidding for contracts. Activities include: handling enquiries about the institution's consultancy capabilities/availability/terms; preparing proposals/tenders for consultancy projects. Records documenting the preparation and submission of consultancy proposals/tenders, where the proposal/tender is successful (i.e. results in a contract): key records.	Termination of contract	6 years	Destroy	Limitation Act 1980 c. 58 s 5
Knowledge Transfer and Enterprise	Knowledge Exchange prospect management (unsuccessful)	The activities involved in responding to enquiries about the knowledge exchange services offered by the institution and in bidding for contracts. Activities include: handling enquiries about the institution's consultancy capabilities/availability/terms; preparing proposals/tenders for consultancy projects. Records documenting the preparation and submission of consultancy proposals/tenders, where the proposal/tender is unsuccessful (i.e. does not result in a contract).	Close of tender process	1 year	Destroy	Limitation Act 1980 c. 58 s 5
Knowledge Transfer and Enterprise	IPR Protection	The activities involved in protecting the institution's Intellectual Property Rights (IPR). Activities include: applying for formal protection for intellectual property (i.e. granting of patents, registration of designs and trade marks); amending, cancelling or renewing existing protection; enforcing protection. For documenting the development and establishment of the institution's IPR exploitation strategy and policies, add STRATEGY DEVELOPMENT and POLICY DEVELOPMENT from the COMMON ACTIVITIES section.	Expiry of rights	6 years	Review / Destroy	Limitation Act 1980 c. 58 s 5.
Knowledge Transfer and Enterprise	IPR Assignment	The activities involved in selling or otherwise transferring ownership of the institution's Intellectual Property Rights (IPR) to third parties. Activities include: negotiating terms of IPR assignments; informing The (UK) Patent Office of the assignment; determining arrangements for revenue sharing between the institution and the inventor.	Expiry of rights	6 years	Review / Destroy	Limitation Act 1980 c. 58 s 5.
Knowledge Transfer and Enterprise	IPR Licensing	The activities involved in licensing the institution's Intellectual Property Rights (IPR) rights to external organisations. Activities include: negotiating terms of licences; registering licences (and cancelling licences) with The (UK) Patent Office; determining arrangements for revenue sharing between the institution and the inventor.	Expiry of licence	6 years	Review / Destroy	Limitation Act 1980 c. 58 s 5.
Knowledge Transfer and Enterprise	Related company formation	The activities involved in forming a specific related company. Includes subsidiary companies. Activities include: determining the constitution of the company; determining the control framework of the company and formalising the relationship between the institution and the company through a Memorandum of Understanding; appointing a Nominated Officer to act as the link between the institution and the company; where appropriate, drawing up a Shareholders Agreement; validating and approving the company's business plan; ensuring the establishment of an appropriate governance structure and rules for the company; ensuring the establishment of appropriate management structures and operating procedures for the company; ratifying the appointment of directors of the company. NB. an international subsidiary may be subject to the laws of another country(ies)	Life of the company	-	Review / Archive	Institutional business requirements
Knowledge Transfer and Enterprise	Related company management	The activities involved in ensuring that a specific related or subsidiary company is conducting business in line with the established agreements and relevant legislation.	Life of the company	6 years	Review / Destroy	Institutional business requirements
Knowledge Transfer and Enterprise	Collaborative academic partnerships	The activities involved in operation of the university's collaborative academic partnerships e.g. due diligence reports, institutional agreements, annual institutional monitoring reports	Life of the partnership	10 years	Destroy	Institutional business requirements

Function	Activity	Scope notes	Trigger	Retention	Action	Rationale
Knowledge Transfer and Enterprise	Related company oversight and review	The activities involved in reviewing the performance of a specific related or subsidiary company. Activities include: reviewing the performance of the company against its plans, including budgets; ensuring that internal and external audits of the company are carried out and the results reported to the institution; ensuring that proper financial records are being kept by the company, and that proper accounts are prepared; ensuring that the company has proper procedures in place to comply with legislation relevant to its activities and operations.	End of academic year	6 years	Destroy	Limitation Act, 1980 c. 58 s 5.
Knowledge Transfer and Enterprise	Related company exit / wind-up	The activities involved in disposing of the institution's investment in a specific related/subsidiary company OR in winding-up a specific related/subsidiary company.	Life of the company	6 years	Destroy	Limitation Act, 1980 c. 58 s 6.
Knowledge Transfer and Enterprise	Education and training programme development: non-credit bearing	The activities involved in developing education and training programmes which are not provided to the institutions students or staff, and for which a qualification or award is not given (non-credit bearing). Activities include: developing new programmes; making changes to existing programmes; withdrawing programmes.	Life of the programme	6 years	Destroy	Institutional business requirements
Knowledge Transfer and Enterprise	Education and training programme delivery: non-credit bearing	The activities involved in delivering education and training programmes which are not provided to the institutions students or staff, and for which a qualification or award is not given (non-credit bearing). Activities include: preparing teaching and learning materials; planning and conducting teaching and learning events.	End of academic year	1 year	Destroy	Institutional business requirements
Knowledge Transfer and Enterprise	Education and training programme review: non-credit bearing	The activities involved in reviewing education and training programmes which are not provided to the institutions students or staff, and for which a qualification or award is not given (non-credit bearing)., to inform ongoing programme development. Activities include: collecting and analysing participant numbers and other programme statistics; collecting, reviewing and responding to feedback on programmes from participants.	End of academic year	6 years	Destroy	Institutional business requirements
Knowledge Transfer and Enterprise	Education and training contract management - non-credit bearing	The activities involved in negotiating and managing contracts with external organisations for the provision of bespoke education and training programmes which are not provided to the institutions students or staff, and for which a qualification or award is not given (non-credit bearing).. Activities include: negotiating contract terms and conditions; negotiating subsequent variations to contracts.	Termination of contract	6 years	Destroy	Limitation Act, 1980 c. 58 s 5
Strategy, planning, performance and quality	-	The function of developing and establishing the institution's overall strategy, developing its strategic plan, producing and disseminating business intelligence and management information to support the institution's management processes, co-ordinating projects to meet strategic and operational plans, managing overall quality in the institution, and managing the institution's overall performance against strategic and operational plans.	-	-	-	-
Strategy, planning, performance and quality	Strategic planning	The activities involved in developing the institution's strategic plans[i]. Activities include: developing plans; reviewing plans. [i] Strategic plans are plans which set the academic aims and objectives of the institution and identify the financial, physical and staff strategies necessary to achieve these aims and objectives.	End of academic year	6 years	Review / Archive	Institutional business requirements
Strategy, planning, performance and quality	Strategic planning (Organisational / major strategy)	The activities involved in developing the institution's organisation-wide strategic plans. Records documenting the development and establishment of the institution's major strategy incl. environmental strategy	Date superseded	6 years	Review / Archive	Institutional business requirements
Strategy, planning, performance and quality	Strategic planning (Operational / minor strategy)	The activities involved in developing the institution's operating strategic plans	Date last modified	6 years	Review / Archive	Institutional business requirements

Function	Activity	Scope notes	Trigger	Retention	Action	Rationale
Strategy, planning, performance and quality	Strategic performance management	The activities involved in monitoring and reporting on the institution's performance against its strategic plans. Activities include: developing strategic performance indicators (SPIs); benchmarking against other comparable institutions; monitoring performance against strategic plans and SPIs.	End of academic year	10 years	Destroy	Institutional business requirements
Strategy, planning, performance and quality	Organisational policies and procedures	The activities involved in development of the institution's organisation-wide policies and procedures. Examples might include people management, academic policies and procedures.	Date last modified	10 years	Review / Archive	Institutional business requirements
Strategy, planning, performance and quality	Business intelligence and management information collection	The activities involved in collecting and maintaining business intelligence and management information. Activities include: receiving data from external organisations for information or further processing; specifying internal data to be submitted for central collation and maintenance; creating and maintaining corporate data sets.	End of academic year	10 years	Destroy	Institutional business requirements
Strategy, planning, performance and quality	Business intelligence and management information analysis and reporting	The activities involved in analysing business intelligence and management information and producing reports. Includes both regular reporting and non-standard reports in response to ad hoc queries. Activities include: producing standard, routine analyses and reports; producing customised, ad hoc analyses and reports to meet individual requirements.	End of academic year	10 years	Destroy	Institutional business requirements
Strategy, planning, performance and quality	Quality management scheme accreditation management	The activities involved in obtaining and maintaining accreditation under established external quality management schemes (e.g. EQUIS). Activities include: applying for accreditation; liaising with accreditation bodies; facilitating inspections/audits by accrediting bodies.	Termination of accreditation	10 years	Destroy	Institutional business requirements
Strategy, planning, performance and quality	Quality and standards management	The activities involved in documenting the conduct and results of formal internal and external reviews of quality and standards, and responses to the results.	End of academic year	6 years	Destroy	Institutional business requirements
Strategy, planning, performance and quality	Quality marker submissions	The activities involved in completing submissions for the attainment of quality markers. For example REF, TEF, KEF records.	Date superseded	20 years	Destroy	Institutional business requirements
Strategy, planning, performance and quality	Quality marker feedback	The activities involved in maintaining documents which outline feedback / analysis resulting from applications to obtain quality markers. For example REF, TEF, KEF records.	Date created	10 years	Destroy	Institutional business requirements
Strategy, planning, performance and quality	Quality marker records results	The activities involved in maintaining the results of applications to obtain quality markers. For example REF, TEF, KEF records.	-	Permanent archival (review every 10 years to ensure longevity and access)	Review / Archive	Institutional business requirements
Strategy, planning, performance and quality	Operational policies and procedures	The activities involved in developing the institution's operating plans[i]. [i] Operating plans are those plans which identify the aspects of the institution's strategic plan being implemented within the scope of the operational plan. For example, some institutions may require organisational units within the institution to develop and implement annual operating plans.	Date last modified	6 years	Review / Archive	Institutional business requirements
Strategy, planning, performance and quality	Health and safety policy (shorter term)	The activities involved in the development and management of the institution's health and safety policies and procedures, and any safeguarding policies and procedures, for policies not related to personal health hazards	End of academic year	6 years	Review / Archive	Institutional business requirements
Strategy, planning, performance and quality	Health and safety policy (longer term)	The activities involved in the development and management of the institution's health and safety policies and procedures, and any safeguarding policies and procedures, for policies related to personal health hazards	End of academic year	40 years	Review / Archive	Institutional business requirements Radiation policy to be retained for 50 years

Function	Activity	Scope notes	Trigger	Retention	Action	Rationale
Strategy, planning, performance and quality	Operational performance management	The activities involved in monitoring the institution's performance against its annual operating plans. Activities include: developing key performance indicators (KPIs); benchmarking against other comparable institutions; monitoring performance against strategic plans and KPIs.	End of academic year	10 years	Anonymise / Destroy	Institutional business requirements
Strategy, planning, performance and quality	Corporate Project Management	The activities involved in administering and co-ordinating the institution's corporate projects. Activities include: Setting and embedding consistent standards and definitions of projects and project management to ensure a common approach to delivery; aligning corporate projects with the strategic and operational planning processes; providing resources support and best practice to project managers across the institution; providing guidance on project-related matters and advice on project management training and development; managing cross programme risks and dependencies; regular project reporting to manage costs, resources, timescales, and quality; maintaining a register of projects and management of the pipeline of new project requests; carrying out internal project health checks and coordination of independent assurance activity. For specific individual projects and programmes, use the function which the project's work supports.	Completion of project	10 years	Review / Destroy	Institutional business requirements
Strategy, planning, performance and quality	Estates Capital Project Management	The activities involved in administering and co-ordinating the institution's Estates Capital projects. Activities include: Setting and embedding consistent standards and definitions of projects and project management to ensure a common approach to delivery; aligning corporate projects with the strategic and operational planning processes; providing resources support and best practice to project managers across the institution; providing guidance on project-related matters and advice on project management training and development; managing cross programme risks and dependencies; regular project reporting to manage costs, resources, timescales, and quality; maintaining a register of projects and management of the pipeline of new project requests; carrying out internal project health checks and coordination of independent assurance activity. For specific individual projects and programmes, use the function which the project's work supports.	Completion of project	15 years	Review / Destroy	Institutional business requirements
Strategy, planning, performance and quality	Guides and templates	The activities involved in producing guides and templates internal to the institution.	Date superseded	1 year	Destroy	Institutional business requirements
Strategy, planning, performance and quality	Ad hoc internal data requests	The activities involved in ad hoc internal data requests Activities include: generating the underlying data used to produce FOI requests, and producing data and reports for internal stakeholders.	End of academic year	6 years	Destroy	Institutional business requirements
Strategy, planning, performance and quality	Statutory return (HESA) preparation	The activities involved in statutory return (HESA) preparation Activities include: queries, reports, and other working files relating to the preparation and submission of statutory returns. These working files should be kept for a certain period as they provide an audit trail of the issues encountered in the submission process,	End of academic year	10 years	Destroy	Institutional business requirements
Strategy, planning, performance and quality	Statutory return (HESA) outputs	The activities involved in statutory return (HESA) outputs Activities include: receiving the final outputs from each statutory submission. These files comprise a local record of the data submitted to the regulator.	End of academic year	10 years	Review / Archive	Institutional business requirements
Corporate Governance and Risk Management	-	The function of (1) developing and establishing the institution's corporate governance structure and rules, and of conducting its business in accordance with its governance structure and rules, (2) developing the institution's organisational structure and culture, (3) managing risks to the viability or success of the institution, (4) assessing the institution's liabilities and insurance needs, and of maintaining adequate insurance cover, (5) conducting internal and external audits of the institution's affairs and operations for internal control purposes and to ensure compliance with internal and external requirements.	-	-	-	-

Function	Activity	Scope notes	Trigger	Retention	Action	Rationale
Corporate Governance and Risk Management	Legal framework development	The activities involved in establishing and, where appropriate, changing the legal status of the institution.	Life of the institution	-	Review / Archive	Institutional business requirements. The institution may wish to transfer these records to the archive once they are no longer in active use.
Corporate Governance and Risk Management	Governance framework development	The activities involved in creating and maintaining the institution's governing documents - the Instrument and Articles of Government.	Life of the institution	-	Review / Archive	Institutional business requirements. The institution may wish to transfer these records to archive once they are no longer in active use.
Corporate Governance and Risk Management	Board regulations	The activities involved in developing and maintaining records which set the responsibilities of the institution's trustees / governors.	Last action	10 years	Review / Archive	Institutional business requirements; Institutions are advised to review and renew these documents with senior leadership periodically
Corporate Governance and Risk Management	Senior officers' appointments administration	The activities involved in appointing, electing or otherwise designating the institution's senior officers[i]. Activities include: setting terms and conditions for officers. Use PEOPLE MANAGEMENT - EMPLOYEE AND WORKER CONTRACT MANAGEMENT (STAFF FILES) for appointing all other staff. [i] Senior officers are those roles which form part of the governance structure of the institution. For pre-1992 institutions in England, senior officers include: Chancellor; Pro-Chancellor(s); Treasurer; Head of the Institution (most commonly vice-chancellor, principal, director, rector or provost); Registrar. For post-1992 institutions in England, senior officers include: Chancellor; Chair of the Governing Body; Head of the Institution; Deputy (or Deputies) to the Head of the Institution; Secretary (or Clerk) to the Governing Body. For pre-1992 institutions in Scotland, senior officers include: Rector; Chancellor; Principal; Vice-Principals; Secretary and Registrar. For post-1992 institutions in Scotland, senior officers are similar to those in pre-1992 institutions.	Termination of contract / end of tenure	6 years	Review / Archive	Limitation Act 1980 c. 58 s 5 The institution may wish to transfer these records to the archive once they are no longer in active use.
Corporate Governance and Risk Management	Statutory committee administration (central)	The activities involved in administering the work of the institution's statutory committees[i]. Activities include: establishing terms of reference for committees; developing and establishing rules and procedures for the conduct of committee business; appointing, electing or otherwise designating members of committees; providing induction and training for members of committees; arranging committee meetings; preparing agenda and supporting papers for committee meetings; recording minutes of committee meetings; taking/co-ordinating action to be carried out as a result of committee decisions; undertaking periodic formal reviews of the effectiveness and performance of committees; maintaining a register of interests of members of the governing body. [i] Statutory committees are the institution's governing body and other bodies which form part of the institution's governance structure as set out in its instruments of governance; standing committees of these bodies; joint committees of these bodies. For most pre-1992 institutions in England, Wales and Northern Ireland, the governing body is the Council. Other constitutional bodies are the Senate and the Court. For most post-1992 institutions in England, Wales and Northern Ireland, the governing body is the Board of Governors and the other constitutional body is the Academic Board. For pre-1992 institutions in Scotland, the governing body is usually the Court and the other constitutional body is the Senate. For institutions in Scotland, the governing body is defined by the Scottish Code of Good HE Governance (https://www.scottishuniversitygovernance.ac.uk/).	End of academic year	50 years	Review / Archive	Institutional business requirements

Function	Activity	Scope notes	Trigger	Retention	Action	Rationale
Corporate Governance and Risk Management	Non-statutory committee administration	The activities involved in administering the work of the institution's non-statutory committees^[ii] reporting to Academic Council. Activities include: establishing terms of reference for committees; developing and establishing rules and procedures for the conduct of committee business; appointing, electing or otherwise designating members of committees; providing induction and training for members of committees; arranging committee meetings; preparing agenda and supporting papers for committee meetings; recording minutes of committee meetings; taking/co-ordinating action to be carried out as a result of committee decisions; dissolving committees which are no longer required. For committees that do not have an institution-wide remit, add the COMMITTEE ADMINISTRATION activity (under COMMON ACTIVITIES) to the function that the committee's work supports. ^[ii] Non-statutory committees are committees which have an institution-wide remit, other than the institution's statutory committees.	End of academic year	12 years	Review / Archive	Institutional business requirements
Corporate Governance and Risk Management	Operational and strategic risk identification and analysis	The activities involved in identifying and evaluating risks to the institution.	Date superseded	1 year	Review / Archive	Institutional business requirements
Corporate Governance and Risk Management	Corporate Registers	The activities involved in creating, maintaining corporate registers which hold very limited, core information about processes undertaken. Records might include training, corporate risk, asbestos, waste management, incident, accident, document retention and record disposal registers.	Closure of register	Permanent archival (review every 10 years to ensure longevity and access)	Review / Archive	Schedule 1, Part 2 of RIDDOR 2013
Corporate Governance and Risk Management	Audit management	The activities involved in conducting audits. Activities include: conducting internal audits; facilitating the conduct of external audits; reviewing and responding to audit reports. For routine audits relating to a specific function or activity, add the AUDIT activity (under COMMON ACTIVITIES) to the relevant function.	Completion of audit	6 years	Review / Destroy	Institutional business requirements
Corporate Governance and Risk Management	Internal audit results	The activities involved in documenting the results of audits.	Date created	6 years	Review / Archive	Institutional business requirements
Corporate Governance and Risk Management	Building audits results	The activities involved in the conduct and results of health and safety audits of the institution's land, buildings and/or facilities and action taken to address issues raised.	Closure / vacancy of the building	6 years	Review / Archive	Institutional business requirements
Corporate Governance and Risk Management	Declarations of interest or gift	The activities involved in developing and maintaining records which outline and formally declare potential conflicts of interest amongst senior leadership and other members of staff.	End of academic year	1 year	Review / Destroy	Institutional business requirements; institutions are advised to review and renew these documents with staff regularly, as a living document
Corporate Governance and Risk Management	Public interest disclosure (whistleblowing) investigation	The activities involved in handling allegations made by staff relating to the running of the institution or the activities of colleagues within the institution. Activities include: recording allegations; investigating and reporting on allegations, and determining any consequential action to be taken.	Closure of case	6 years	Destroy	Limitation Act 1980 c. 58 ss 2 and 5

Function	Activity	Scope notes	Trigger	Retention	Action	Rationale
Corporate Governance and Risk Management	Business continuity and emergency planning	The activities involved in anticipating incidents which would disrupt the institution's operations, and in developing response and recovery plans. Records documenting the formulation, testing and maintenance of disaster response and recovery plans.	Date superseded	1 year	Review / Archive	Institutional business requirements
Corporate Governance and Risk Management	Organisational restructuring	The activities involved in changing the institution's organisational structure. Activities include: creating new business units[i]; merging/demerging or otherwise restructuring existing business units; closing business units. [i] Business units are individual components of the institution's organisational structure which, depending on its level in the structure and on its purpose, may be called any of the following: Directorate, division, department, section, team, college, faculty, school, unit, centre, institute.	End of academic year	6 years	Review / Destroy	Institutional business requirements
Corporate Governance and Risk Management	Working / project groups	The activities involved in the setup, running, monitoring and close-down of working / project groups.	End of academic year	6 years	Review / Destroy	Institutional business requirements
Corporate Governance and Risk Management	Safety committee administration	The activities involved in establishing and conducting safety committees. Records documenting the establishment of a safety committee to fulfil the institution's duty; development and review of health and safety policies / procedures. Includes records documenting the objectives, role, functions, composition and administration of the committee.	Dissolution of the committee	50 years	Review / Archive	Health and Safety at Work Act 1974, s.2 (7) Safety Representatives and Safety Committees Regulations 1977 (SI 1977/500), Reg 9.
Corporate Governance and Risk Management	Employer's Liability Insurance Certificates	The activities undertaken to ensure that the University remains compliant under its legislative and regulatory duties and responsibilities in relation to Employers' Liability cover	Commencement / renewal of policy	40 years	Review / Destroy	The Employers' Liability (Compulsory Insurance) Regulations (SI 1998/2573) Regulation 4(4)
Corporate Governance and Risk Management	Travel insurance administration	The activities involved in the administration of travel insurance applications.	End of academic year	1 year	Review / Destroy	Institutional business requirements
Corporate Governance and Risk Management	Insurance policy management and administration	The activities involved in executing efficient and effective insurance policy management and documentation. Activities include: arrangement and renewal of insurance policies, including: storage of insurance policies, certificates; schedules and evidence of cover.	Expiry / renewal of policy	7 years	Review / Destroy	Limitation Act 1980 c.58 s 5
Corporate Governance and Risk Management	Insurance claim management and records	The activities involved in documenting the outcomes of claims against insurance policies to ensure legal and regulatory compliance.	Date created or settlement	40 years	Review / Destroy	The Employers' Liability (Compulsory Insurance) Regulations (SI 1998/2573) Regulation 4(4)
Corporate Governance and Risk Management	Statistics	The activities involved in the creation, maintenance and processing of statistics. Records might relate to student numbers; taught programmes; institutional compliance to various laws and regulations (e.g. environmental, data processing).	End of academic year	6 years	Anonymise / Destroy	Limitation Act 1980 c. 58 s 5
Legal affairs management	-	The function of managing the institution's legal affairs.	-	-	-	-

Function	Activity	Scope notes	Trigger	Retention	Action	Rationale
Legal affairs management	Legal advice provision	The activities involved in providing legal opinions and advice on matters requested by, and provided to, the institution. Activities include: providing advice on specific individual cases; providing advice on the interpretation of legislation affecting the institution's legal framework, governance, responsibilities or operations; proposals for new legislation affecting the institution's legal framework, governance, responsibilities or operations; the institution's relationships with government bodies and regulators; industrial relations issues; health, safety and environmental issues.	Life of the institution	-	Destroy	Institutional business requirements; matters not stipulated in the scope notes can be destroyed 6 years from the date the advice was superseded
Legal affairs management	Contracts and agreements management (under deed)	The activities involved in managing the legal aspects of negotiating, establishing, maintaining and reviewing contracts and agreements signed under seal (by deed)	Termination of contract	12 years	Review / Destroy	Limitation Act 1980 c. 58 s 8
Legal affairs management	Contracts and agreements management (under hand)	The activities involved in managing the legal aspects of negotiating, establishing, maintaining and reviewing contracts and agreements signed under hand	Termination of contract	6 years	Review / Destroy	Limitation Act 1980 c. 58 s 5
Legal affairs management	Licensing	The activities involved in the creation and maintenance of licences including entertainment and drinks licences.	Expiry of licence	6 years	Destroy	Institutional business requirements
Legal affairs management	Legal claims management	The activities involved in handling claims by or against the institution which do not proceed to litigation or to settlement by an agreement.	Settlement (or end) of claim	6 years	Destroy	Limitation Act 1980 c. 58 ss 2 and 5
Legal affairs management	Litigation management	The activities involved in managing legal actions by or against the institution. Activities include: briefing counsel; providing documents required by a court; consulting with other agencies.	Settlement (or end) of claim	6 years	Review / Archive	Limitation Act 1980 c. 58 ss 2 and 5
Money management	-	The function of managing the institution's financial resources, including purchasing goods, works and services from external organisations, and other procurement processes.	-	-	-	-
Money management	Management accounting	The activities involved in monitoring and controlling the use of the institution's financial resources. See also RESEARCH, PROGRAMME PROVISION AND PUBLISHING - PUBLICATIONS (FINAL COPIES) for annual accounts, statutory accounts.	End of financial year	6 years	Destroy	Taxes Management Act 1970 c. 9 s 34 Limitation Act 1980 c. 58 s 5 Value Added Tax Act 1994 c. 23 HMRC VAT Notice 700/21 para. 5.3
Money management	Financial planning and budgeting	The activities involved in forecasting the institution's income, planning the utilisation of these resources and setting and managing budgets. Activities include: setting budgets (at corporate level and for individual business units); monitoring actual against planned expenditure; virement.	End of financial year	6 years	Destroy	Institutional business requirements
Money management	Financial accounting	The activities involved in processing, recording, classifying and analysing financial transactions between the institution and third parties, and between the institution and its employees. Activities include: accounting for income; accounting for expenditure; accounting for payments (other than salaries) to employees; accounting for payments to honorary appointees and other third parties.	End of financial year	6 years	Destroy	Taxes Management Act 1970 c. 9 s 34 Limitation Act 1980 c. 58 s 5 Value Added Tax Act 1994 c. 23 HMRC VAT Notice 700/21 para. 5.2
Money management	Internal accounting	The activities involved in processing financial transactions between operating units (i.e. internal cross-charging).	End of financial year	6 years	Destroy	Taxes Management Act 1970 c. 9 s 34 Limitation Act 1980 c. 58 s 5 Value Added Tax Act 1994 c. 23 HMRC VAT Notice 700/21 para. 5.4
Money management	Asset management	The activities involved in collecting, recording and analysing information about the value of the institution's fixed assets for accounting purposes. Activities include: recording acquisition and disposal of fixed assets; valuing assets and calculating depreciation; writing off assets prior to disposal; maintaining an asset register.	Life of the asset	-	Destroy	Taxes Management Act 1970 c. 9 s 34 Limitation Act 1980 c. 58 ss 2 and 5

Function	Activity	Scope notes	Trigger	Retention	Action	Rationale
Money management	Statutory funding	The activities involved in documenting the administration of annual funding allocations from the appropriate statutory funding body.	End of financial year	10 years	Destroy	Limitation Act 1980 c. 58 s 5 Funding body specific requirements
Money management	Statutory accounts	The activities involved in documenting the preparation of the institution's statutory accounts and returns See also RESEARCH, PROGRAMME PROVISION AND PUBLISHING - PUBLICATIONS (FINAL COPIES)	End of financial year	6 years	Destroy	Limitation Act 1980 c. 58 s 5 Funding body specific requirements
Money management	Funding management	The activities involved in administering the institution's income[i]. Activities include: acknowledging receipt of funds; monitoring the use of funds and ensuring compliance with terms and conditions of funding; preparing reports and other information on the use of funds for funding providers. [i] Income includes funding allocated by HE funding councils for teaching, research and other purposes; research grants; research contract income; income from provision of other commercial services; income from endowments and trusts; donations; interest earned on cash balances and investments; fee income from short courses; income from sponsorship. Use MONEY MANAGEMENT - FUNDING (EUROPEAN SOCIAL FUND RECIPIENTS) for European funding. See also RESEARCH FUNDING	Termination of grant	6 years	Review / Destroy	Limitation Act 1980 c. 58 s 5 Council Regulation (EC) No. 1303/2013 Article 140.
Money management	Investment management	The activities involved in managing the institution's financial investment portfolio. Activities include: liaising with fund managers.	Disposal of investment / shares	6 years	Destroy	Institutional business requirements
Money management	Funding (European Social Fund recipients)	The activities involved in European Social Fund grant recipients (2014-2020 programme)	Final aid granted under scheme	10 years	Destroy	Article 140 (1) of Regulation (EU) No 1303/2013
Money management	Cash management	The activities involved in managing the institution's liquid assets.	End of financial year at end of term of investment	6 years	Destroy	Limitation Act 1980 c. 58 s 5
Money management	Purchasing	The activities involved in purchasing goods, works or services for the institution without tendering contracts. Activities include: setting purchasing authorisation limits; authorising purchasing and procurement; obtaining quotations or estimates; ordering; receiving and checking that goods, works or services are delivered as required; purchase order details, and goods received / goods inward notes; invoice processing; managing purchase cards.	End of financial year	6 years	Destroy	Limitation Act 1980 c. 58 s 5 HMRC 700/21 para. 5.2
Money management	Supplier Approval	The activities involved in approving organisations or individuals as suppliers of goods, works or services to the institution. Activities include: issuing invitations to apply for approval; evaluating applications for approval; notifying applicants of evaluation outcomes.	Termination of relationship	6 years	Destroy	Institutional business requirements
Money management	Contract tendering - successful bids	The activities involved in tendering contracts for the supply of goods, works or services to the institution. Activities include: preparing Invitations to Tender (ITT); defining tender evaluation and selection criteria; issuing ITTs; controlling the receipt and opening of tenders; evaluating tenders; negotiating and awarding contracts; reporting and publishing information about contracts awarded, where this is required by legislation.	Termination of relationship	6 years	Review / Destroy	Limitation Act 1980 c. 58 s 5
Money management	Contract tendering - unsuccessful bids	The activities involved in tendering contracts for the supply of goods, works or services to the institution. Activities include: preparing Invitations to Tender (ITT); defining tender evaluation and selection criteria; issuing ITTs; controlling the receipt and opening of tenders; evaluating tenders; negotiating and awarding contracts; reporting and publishing information about contracts awarded, where this is required by legislation.	Termination of relationship	6 years	Review / Destroy	Institutional business requirements.

Function	Activity	Scope notes	Trigger	Retention	Action	Rationale
Money management	Contract management	The activities involved in managing contracts for the supply of goods, works or services to the institution. Activities include: monitoring supplier performance and taking appropriate action to deal with under-performance; handling complaints/disputes with suppliers; managing the transition of work to/from suppliers, where suppliers change.	Termination of contract	6 years	Destroy	Limitation Act 1980 c. 58 s 5 The Public Contracts Regulations (SI 2015/102) does not prescribe a retention period for these records.
Money management	Tax management	The activities involved in managing the institution's tax affairs. Activities include: preparing and filing tax returns; managing the institution's obligations for collecting and paying VAT on goods and services.	End of financial year	6 years	Review / Destroy	Taxes Management Act 1970 c. 9 s 34.
Money management	Payroll administration	The activities involved in administering the institution's employee payroll. Activities include: processing statutory payroll deductions; authorising and processing non-statutory and elective payroll deductions; transferring payroll payments; notifying employees of their employment-related tax liabilities; documenting calculation and payment of employees' salaries and other payments.	End of tax year after termination of employment	6 years	Destroy	The National Minimum Wage Regulations (SI 2015/621) Regulation 59(8) The Income Tax (Pay As You Earn) Regulations (SI 2003/2682) Regulation 97(8); Taxes Management Act 1970 c. 9 s 34
Money management	Pension management	The activities involved in administering requests from staff to join or leave pension schemes, administering payments of the institution's employers' and employees' contributions to pension schemes[i], and other pension administration activities such as responding to correspondence from pension providers, and record-keeping. [i] Pension schemes may include the Universities Superannuation Scheme; Teachers' Pension Scheme (in England); Scottish Teachers' Superannuation Scheme (in Scotland); Local Government Pension Scheme. Please note, if, for whatever reason, it is difficult to calculate from date of birth, you can also do "termination of employment + 80 years" See also PEOPLE MANAGEMENT - PENSION SCHEMES ADMINISTRATION	Employee date of birth	110 years	Destroy	Institutional business requirements
People management	-	The function of (1) managing the institution's compliance with legislation on equal opportunities, and (2) managing the institution's workforce as a whole and its contractual relationship with individuals who have an employment contract with the institution. For establishing and managing contract with employment agencies for the supply of temporary staff, use the procurement activities under MONEY MANAGEMENT - CONTRACT MANAGEMENT.	-	-	-	-

Function	Activity	Scope notes	Trigger	Retention	Action	Rationale
People management	Employee and worker contract management (staff files)	The activities involved in managing the institution's contractual relationships with individual workers and employees. Activities include: maintaining complete and accurate records of individuals' recruitment (authorising recruitment; advertising vacancies; handling enquiries about vacancies; processing employment applications; DBS checks and Right to Work checks documentation); equality and diversity information, induction, performance management, disciplinaries (where a case is found), training and development records, occupational health and welfare, leave, pensions and termination; providing employment references for current and former employees. Payroll claim forms There may be additional record-keeping requirements if you are employing a sponsored migrant - see Rationale for a link to details. For activities involved in managing research project staff organisation contact information, see RESEARCH PROGRAMME PROVISION & PUBLISHING	End of tax year after termination of employment	6 years	Destroy	Limitation Act 1980 c. 58 s 5 Home Office requirement for right to work documentation: termination of employment + 2 years
People management	Recruitment and selection (unsuccessful applicants)	The activities involved in recruiting employees to fill vacant positions, where an applicant is unsuccessful or withdraws their application Activities include: handling enquiries about vacancies; processing employment applications; processing equality and diversity information; reviewing and responding to unsolicited applications for employment, handling appeals to appointment decisions; reviewing and responding to unsolicited applications for employment.	Last action	18 months	Destroy	Institutional business requirements
People management	Workforce planning	The activities involved in identifying the workforce competencies and numbers required to implement the institution's strategic plan and determining how to meet these requirements. Activities include: analysing the size, composition, structure and competencies of the institution's workforce; reporting on the composition of the institution's workforce to regulators; developing role (job) descriptions and conducting role evaluations to assign roles to grades/bands in a salary structure.	End of academic year	12 years	Review / Destroy	Institutional business requirements
People management	HR general management and projects	The activities involved in general HR management and projects, including workforce induction, workforce relations management, workforce remuneration, reward and recognition management, equality, diversity and inclusion promotion and monitoring Activities include: developing general and role-specific induction programmes; administering induction programmes to ensure that all new employees complete the required programme, developing and implementing mechanisms for communicating with the workforce; conducting workforce surveys and reviewing and responding to the results, developing and implementing workforce pay structures, reward and recognition schemes, establishing institutional networks for staff and students who share a protected characteristic (e.g. LGBTQ+ network, BME network), analysing data in relation to equality for men and women, disabled people, people of different ages and of different racial groups; preparing and submitting formal reports preparing publications required by the Equality Act 2010 (and related legislation); carrying out equality impact assessments. Use PEOPLE MANAGEMENT - EMPLOYEE AND WORKER CONTRACT MANAGEMENT (STAFF FILES) for staff training records.	End of academic year	6 years	Review / Archive	Institutional business requirements Equality Act 2010

Function	Activity	Scope notes	Trigger	Retention	Action	Rationale
People management	Workforce training and development	The activities involved in providing training and development opportunities for employees[i]. Activities include: identifying and analysing training and development needs; identifying and evaluating ways of meeting these needs; developing/selecting training and development programmes; monitoring take-up of training and development programmes; collecting and analysing feedback on training and development programmes; measuring the impact of training and development programmes. [i] This activity is intended to cover general personal and professional training and development for employees, and job-specific training for defined categories of employees. It is NOT intended to cover 'user training' (e.g. for specific internal systems or services) or other training which is an integral part of a function and activity. Use PEOPLE MANAGEMENT - EMPLOYEE AND WORKER CONTRACT MANAGEMENT (STAFF FILES) for staff training records.	End of academic year	6 years	Destroy	Institutional business requirements
People management	Workforce wellbeing management	The activities involved in monitoring employee wellbeing, sickness and absences and ensuring compliance with legislation. Including provision of occupational health services and employee assistance programmes.	End of tax year after termination of employment	6 years	Destroy	The Statutory Sick Pay (Maintenance of Records) (Revocation) Regulations 2014 (SI 2014/55). SI 2014/55 abolished the former obligation on employers to keep these records. Although there is no longer a specific statutory retention period, employers still have to keep sickness records to best suit their business needs. It is advisable to keep records for at least 3 months after the end of the period of sick leave in case of a disability discrimination claim. However, if there were to be a contractual claim for breach of an employment contract it may be safer to keep records for 6 years after the employment ceases.
People management	Industrial relations management	The activities involved in managing the institution's relationships with trades unions and labour organisations representing its workforce. Activities include: managing recognition and de-recognition of trades unions; managing communication and consultation with trades unions and labour organisations conducting collective bargaining on behalf of the workforce.	Termination of relationship with union	6 years	Review / Destroy	Limitation Act 1980 c. 58 s 5
People management	Grievances, disciplinary, tribunals (no case found)	The activities involved in conducting a grievance, tribunal or performance review, in cases where an investigation or process has commenced, but is then found to have no basis.	Last action	6 months	Destroy	Institutional business requirements Data Protection Act 2018 and UK General Data Protection Regulation (GDPR)
People management	Pension schemes administration	The activities involved in administering the institution's involvement with external pension schemes[i] of which its staff are members. [i] Pension schemes may include the Universities Superannuation Scheme; Teachers' Pension Scheme (in England); Scottish Teachers' Superannuation Scheme (in Scotland); Local Government Pension Scheme. This activity pertains to external pension schemes only. Internally run schemes are out of scope for this schedule.	Termination of relationship with pension scheme	6 years	Destroy	Institutional business requirements Gov.uk guidance on pension trustees record keeping

Function	Activity	Scope notes	Trigger	Retention	Action	Rationale
People management	People policies and terms and conditions	The activities involved in implementing people policies, terms and conditions and pay structures	Expiry of policy	6 years	Review / Destroy	Institutional business requirements
Facilities, location and environs management	-	The function of managing the institution's impact on the physical environment[i], its physical estate[ii], facilities[iii], equipment[iv] and consumables[v], the health and safety of staff, students and others interacting with the institution, and ensuring compliance with legislation on these matters. [i] Managing the institution's impact on the physical environment includes environmental sustainability and ensuring compliance with legislation on environmental matters. [ii] Estate means land and buildings (or other fixed structures) on land. [iii] Facilities means defined areas of land and defined interior areas of buildings which are designated for specific use. Indoor facilities include: reception areas; offices; teaching and learning areas; libraries; museum galleries; studios; laboratories; workshops; kitchens; restaurants and bars; theatres and cinemas; shops; sports facilities; accommodation facilities; toilets; store rooms; plant rooms; garages. Outdoor facilities include: sports fields, athletic tracks etc.; car parks; paths; gardens. [iv] Equipment includes instruments; tools; machines; plant; vehicles; interior fixtures and fittings; furniture and furnishings; personal protective equipment; kitchen and catering equipment; laboratory equipment. [v] Consumables includes office supplies; janitorial supplies; decorating materials; cleaning materials; medical and first aid supplies; food; uniforms and protective clothing.	-	-	-	-
Facilities, location and environs management	Property development	The activities involved in developing [i] newly-acquired land and buildings and in redeveloping existing land and buildings. Activities include: undertaking feasibility studies; conducting consultations; developing specifications; preparing building plans; obtaining planning consents; obtaining permits for specific types of work; undertaking development works; inspecting completed works and arranging external inspections to obtain necessary certifications; planning and building regulations; (re)development plans and consents; floor plans; master copies; copies of floor plans; drawings; enhancement records; asbestos location plans and register; high voltage maintenance records; legionella locations plans, reports; risk assessments. [i] Developing land and buildings includes: changing the use of land and buildings; constructing new buildings or other structures; undertaking conservation or restoration work on land and buildings; extending, altering and reconfiguring land or buildings.	Disposal of property	-	Review / Archive	Limitation Act 1980 c. 58 s 14B Records should be offered to HSE or the individual concerned should the business cease trading; Control of Asbestos Regulations 2012; Electricity at Work Regulations 1989 Control of Substances Hazardous to Health (CoSHH) Regulations 2012
Facilities, location and environs management	Facilities development - Property works (major)	The activities involved in developing new facilities and re-developing existing facilities. Activities include: specifying requirements; preparing design schemes; obtaining permits for specific types of work; inspecting completed works and arranging external inspections to obtain necessary certifications. For indoor facilities, activities include: decorating; installing fixtures, fittings and furnishings. For outdoor facilities, activities include: groundwork; gardening; installing fixtures, fittings and furniture.	Completion of works	15 years	Review / Archive	Limitation Act 1980 c. 58 s 14 a Latent Damage Act. 1986 - NB England and Wales only
Facilities, location and environs management	Facilities development - Property works (minor)	The activities involved in developing new facilities and re-developing existing facilities. Activities include: specifying requirements; preparing design schemes; obtaining permits for specific types of work; inspecting completed works and arranging external inspections to obtain necessary certifications. For indoor facilities, activities include: decorating; installing fixtures, fittings and furnishings. For outdoor facilities, activities include: groundwork; gardening; installing fixtures, fittings and furniture.	Completion of works	6 years	Destroy	Limitation Act 1980 c. 58 s 14 a Latent Damage Act. 1986 - NB England and Wales only

Function	Activity	Scope notes	Trigger	Retention	Action	Rationale
Facilities, location and environs management	Property acquisition	The activities involved in acquiring ownership or use of land or buildings through purchase, transfer, donation, lease or rental.	Disposal of property	12 years	Destroy	Limitation Act 1980 c. 58 s 8 This retention period assumes that property contracts are executed as deeds and that the property was successfully acquired. For other types of contracts, and in instances where the property is not acquired, the retention period may be 6 years rather than 12 years. Deeds of title for a property are transferred to the new owner when the property is sold.
Facilities, location and environs management	Property leasing-out	The activities involved in leasing land and buildings to third parties.	Expiry of lease	12 years	Review / Destroy	Limitation Act 1980 c. 58 s 8 This retention period assumes that leases are executed as deeds. For other types of contracts, the retention period may be 6 years rather than 12 years.
Facilities, location and environs management	Facilities maintenance	The activities involved in maintaining facilities Activities include: establishing and implementing planned maintenance programmes; carrying out reactive maintenance. See also FACILITIES, LOCATION AND ENVIRONS MANAGEMENT - HAZARD EXPOSURE CONTROL for references to any harmful or dangerous materials.	Date created	6 years	Review / Destroy	Limitation Act 1980 c. 58 s 5.
Facilities, location and environs management	Property maintenance	The activities involved in maintaining land and buildings. Activities include: establishing and implementing planned maintenance programmes; carrying out reactive maintenance. See also FACILITIES, LOCATION AND ENVIRONS MANAGEMENT - HAZARD EXPOSURE CONTROL for references to any harmful or dangerous materials.	Life of the building	-	Review / Destroy	Limitation Act 1980 c. 58 s 5.
Facilities, location and environs management	Property security management (Office and physical security)	The activities involved in proactively protecting land and buildings from accidental or intentional damage and in preventing unauthorised access. Activities include: conducting security inspections; conducting routine surveillance operations (e.g. guarding and patrol) to prevent and detect unauthorised access; access logs; the activities involved in the production, issuing and replacement of building access passes and cards, for students, faculty and staff. CCTV recordings should be routinely disposed more frequently than the retention given here, unless there is an investigation or other valid reason to keep footage.	Date created	1 year	Review / Destroy	Institutional business requirements ICO guidance on video surveillance
Facilities, location and environs management	Sports facility booking POs	Raising POs for sports facility bookings by external sports clubs	End of contract/usage	6 months	Destroy	Institutional business requirements

Function	Activity	Scope notes	Trigger	Retention	Action	Rationale
Facilities, location and environs management	Equipment installation / commissioning	The activities involved in installing/commissioning equipment. Activities include: conducting pre-commissioning inspections/examinations/tests; conducting post-installation inspections/examinations/tests to ensure compliance with technical standards and/or legal requirements.	Decommissioning / removal	6 years	Review / Destroy	Limitation Act 1980 c. 58 s 5.
Facilities, location and environs management	Equipment and consumables storage	The activities involved in storing equipment and consumables. Activities include: monitoring storage conditions to ensure compliance with technical standards and/or legislation; monitoring the condition of items held in storage; maintaining the stock or asset inventory; monitoring and maintaining stock levels; controlling the allocation/issue of items from storage.	Date superseded	6 years	Destroy	Institutional business requirements.
Facilities, location and environs management	Equipment inspection, testing and maintenance	The activities involved in maintaining the institution's equipment in sound working order to ensure compliance with legislation, technical standards etc. Activities include: conducting inspections and tests at planned or required intervals; undertaking planned preventive maintenance; repairing or modifying equipment in response to reported problems.	End of academic year	6 years	Destroy	The Control of Substances Hazardous to Health Regulations (SI 2002/2677) Regulation 9(4)
Facilities, location and environs management	Waste management	The activities involved in collecting, classifying, storing, and disposing[iii] of the institution's waste[iv]. Activities include: conducting waste audits. [iii] Disposing means destruction by recycling or incineration or dumping into landfill. [iv] Waste means 'household waste', 'industrial waste' and 'commercial waste' as defined in the Controlled Waste Regulations 1992; 'special waste' as defined in the Special Waste Regulations 1996. For practical purposes, these categories include: office waste; catering waste; redundant equipment and consumables; redundant records; clinical waste; other hazardous waste. Use CORPORATE GOVERNANCE AND RISK MANAGEMENT - CORPORATE REGISTERS for the permanent register aspect - see Rationale.	End of academic year	5 years	Destroy	The Special Waste Regulations (SI 1996/972) Regulation 15(4) The Hazardous Waste (England and Wales) Regulations (SI 2005/894) repealed SI 1996/972 but SI 2005/894 Regulation 51(4) requires registers made under SI 1996/972 Regulation 15(4) to be retained for the period specified; SI 2005/894 Regulation 49(3) The Hazardous Waste (England and Wales) Regulations (SI 2005/894) Regulation 49(1)
Facilities, location and environs management	Waste management - Radioactive waste	Records of disposal of radioactive waste	Date last modified	100 years	Destroy	Institutional business requirements
Facilities, location and environs management	Biodiversity management	Biodiversity volunteer management, circulation lists, events Staff and student responses to travel survey etc. (Estates): LA + 2	End of academic year	6 years	Review / Archive	Institutional business requirements
Facilities, location and environs management	Biodiversity trail cameras	Capture of human activity on biodiversity trail cameras	Date created	-	Destroy	Deleted immediately on viewing unless they indicate a person or persons committing an act of vandalism or criminal act. In such cases the images or videos are provided to Security as evidence and then deleted from Estates records.
Facilities, location and environs management	Sustainability activities	Staff and student responses to travel survey, bicycle maintenance event attendees	Last action	2 years	Destroy	Institutional business requirements
Facilities, location and environs management	Emergency planning	The activities involved in planning for the handling of health and safety incidents on the institution's premises which require the involvement of specially trained staff and/or the public emergency services. Including fire drills and fire alarm tests	Date superseded	6 years	Destroy	The Regulatory Reform (Fire Safety) SI 2005/1541
Facilities, location and environs management	Health and safety inspection	The activities involved in conducting health and safety inspections of the institution's premises and operations.	Date of inspection	6 years	Destroy	RIDDOR

Function	Activity	Scope notes	Trigger	Retention	Action	Rationale
Facilities, location and environs management	Health & Safety consultation	Records documenting the conduct of health and safety consultations of the institution's workforce.	End of academic year	60 years	Destroy	Institutional business requirements
Facilities, location and environs management	Incident recording, reporting and investigation (shorter term)	The activities involved in incident and accident management, not covered elsewhere in this schedule. Use CORPORATE GOVERNANCE AND RISK MANAGEMENT - CORPORATE REGISTERS for the permanent registers of incidents, and other permanent logs. Use INFORMATION AND COLLECTIONS MANAGEMENT - IT SYSTEMS SECURITY MANAGEMENT for routine system logs.	End of academic year	6 years	Review / Destroy	Institutional business requirements RIDDOR, 2013
Facilities, location and environs management	Incident recording, reporting and investigation (longer term)	The activities involved in incident and accident management, for incidents related to personal health hazards. Use CORPORATE GOVERNANCE AND RISK MANAGEMENT - CORPORATE REGISTERS for the permanent registers of incidents, and other permanent logs. Use INFORMATION AND COLLECTIONS MANAGEMENT - IT SYSTEMS SECURITY MANAGEMENT for routine system logs.	End of academic year	50 years	Review / Destroy	Institutional business requirements RIDDOR, 2013
Facilities, location and environs management	Hazard exposure control (shorter term)	The activities involved in controlling the exposure of staff, students and others to hazards on the institution's premises or in other places affected by its operations. Activities include: fulfilling the institution's statutory duties; assessing the risks to health and safety created by e.g. using display screen equipment, exposure to noise; providing personal protective equipment; conducting health surveillance of employees; providing information, instruction and training for employees.	Date superseded	10 years	Review / Destroy	Regulation 3 of the Management of Health and Safety at Work Regulations 1999 (SI 1999/3242) N.B. Records should be offered to HSE or the individual concerned should the business cease trading; Regulation 5 of the Control of Noise at Work Regulations 2005 (SI 2005/1643); Regulations 6 and 7 of the Health and Safety (Display Screen) Equipment Regulations 1992 (SI 1992/2792)
Facilities, location and environs management	Hazard exposure control (longer term)	The activities involved in controlling the exposure of staff, students and others to hazards on the institution's premises or in other places affected by its operations. Activities include: fulfilling the institution's statutory duties; letters from enforcing authorities for non-compliance; assessing the risks to health and safety created by exposure to regulated biological agents, lead, asbestos, ionising radiation; providing personal protective equipment; issuing permits to work. NB before disposing of any records in this category, double check current guidance as retentions are very long and guidance may change. 40 years is likely to be the minimum term.	Date superseded	40 years	Review / Destroy	Regulation 10 of the Management of Health and Safety at Work Regulations 1999 (SI 1999/3242) Electricity at Work Regulations 1989 Control of Substances Hazardous to Health (CoSHH) Regulations 2012; Control of Substances Hazardous to Health Regulations 2002 (SI 2002/2677), Schedule 3, para. 4; Regulation 11 of the Control of Lead at Work Regulations 2002 (SI 2002/2676); Regulation 19 of the Control of Asbestos Regulations 2012 (SI 2012/632); Regulation 7 of the Ionising Radiations Regulations 2017 (SI 2017/1075)
Facilities, location and environs management	Hazard exposure control (training and monitoring) (shorter term)	The activities involved in documenting the provision of information, instruction and training for employees or conducting health surveillance of employees, for training and monitoring not related to personal health hazards	Date superseded	10 years	Review / Destroy	Regulation 10 of the Management of Health and Safety at Work Regulations 1999 (SI 1999/3242)

Function	Activity	Scope notes	Trigger	Retention	Action	Rationale
Facilities, location and environs management	Hazard exposure control (training and monitoring) (longer term)	The activities involved in documenting the provision of information, instruction and training for employees or conducting health surveillance of employees who are exposed to any of the substances listed in the scope for FACILITIES, LOCATION AND ENVIRONS MANAGEMENT - HAZARD EXPOSURE CONTROL (LONGER TERM)	Date superseded	40 years	Review / Destroy	Regulation 10 of the Management of Health and Safety at Work Regulations 1999 (SI 1999/3242) Electricity at Work Regulations 1989 Control of Substances Hazardous to Health (CoSHH) Regulations 2012; Control of Substances Hazardous to Health Regulations 2002 (SI 2002/2677), Schedule 3, para. 4; Regulation 11 of the Control of Lead at Work Regulations 2002 (SI 2002/2676) Regulation 19 of the Control of Asbestos Regulations 2012 (SI 2012/632) Regulation 7 of the Ionising Radiations Regulations 2017 (SI 2017/1075)
Facilities, location and environs management	Equipment and consumables disposal	The activities involved in disposing[i] of surplus or redundant equipment and consumables. Activities include: authorising disposal; identifying and evaluating alternative methods of disposal; undertaking cleaning/sanitisation of equipment and consumables prior to disposal; providing any necessary certification (e.g. of safety) or documentation (e.g. maintenance history) to recipients of sold or donated equipment and consumables; where appropriate (e.g. for vehicles), administering transfer of ownership of equipment and consumables and retaining necessary documentation. Use MONEY MANAGEMENT - ASSET MANAGEMENT for writing-off surplus or redundant equipment. Use MARKETING, COMMUNICATIONS AND EVENT MANAGEMENT - OUTGOING DONATIONS MANAGEMENT for managing the process of donating equipment and consumables to external organisations. Use MONEY MANAGEMENT - FINANCIAL ACCOUNTING for processing financial transactions associated with the sale of equipment and consumables. [i] Disposing means physically removing from the institution's premises for return to the owner, donation to another organisation, sale or destruction.	Decommissioning / removal	1 year	Destroy	Institutional business requirements
Facilities, location and environs management	Property disposal	The activities involved in disposing of land and buildings which are no longer required through sale, transfer, termination of lease, auction, donation or demolition. Activities include: obtaining valuations; undertaking surveys.	Disposal of property	12 years	Destroy	Limitation Act 1980 c. 58 s 8 This retention period assumes that property contracts are executed as deeds. For other types of contracts, the retention period may be 6 years rather than 12 years.

Function	Activity	Scope notes	Trigger	Retention	Action	Rationale
Information and collections management	-	The function of managing the information and collections created or acquired by the Institution in the course of its work or to support its research, teaching or other work. This function includes managing the institution's: (1) collections of publications[i]; (2) object collections[ii]; (3) records[iii]; (4) corporate archive[iv]; (5) compliance with information legislation[v]; and (6) the information technology (IT) systems which support the institution's functions and activities. This function does not cover the management of the business units which are responsible for the collections, or the associated services and facilities. [i] Publications means any published material in any medium and format including, print, electronic and online acquired or assembled to support the institution's work. Collections of publications may be open or closed and may be available to staff, students and/or the public, for example through a departmental or institutional library. [ii] Collections means collections of materials (e.g. artworks, artefacts and manuscripts) that have been generated or acquired by the institution in the course of its teaching or research work, or which have been donated to the institution for these or other purposes. [iii] Records are defined by ISO 15489-1:2016 Information and documentation – Records management as 'information created, received, and maintained as evidence and information by an organization, or person, in pursuance of legal obligations or in the transaction of business'. Records may be in any medium and format including paper and electronic documents, electronic databases, data in electronic systems and audio-visual materials. [iv] Archives means records produced by the institution and permanently preserved because of the enduring value of the information they contain or the evidence they provide of the institution's functions and activities. [v] Information legislation means legislation on data protection, freedom of information and access to environmental information.	-	-	-	-
Information and collections management	Information and collections acquisition and receipt - Archive	The activities involved in acquiring items (e.g. by purchase, donation, or unsolicited gift), and adding them to the institution's collections in the archive. Activities include: appraising potential collections, creating and maintaining records of the provenance, administration of donor agreements, accessioning collections as per KUASC Collecting Policy.	Life of the items	Permanent (unless a collection is deaccessioned)	Review / Archive	Institutional business requirements
Information and collections management	Information and collections acquisition and receipt - Library	The activities involved in acquiring items by purchase for library stock as per LLS Collections Development Policy. Activities include: identifying and selecting publications for library stock.	Date last modified	6 years	Review / Archive	Institutional business requirements
Information and collections management	Information and collections organisation, cataloguing and description - Archive	The activities involved in organising, classifying, cataloguing, describing and indexing publications, objects in the archive. Activities include: compiling and maintaining key information which formally identifies and describes objects in the institution's collections; developing business classification schemes; developing file plans; developing thesauri; developing metadata schemes.	Life of the items	Permanent	Review / Archive	Institutional business requirements
Information and collections management	Information and collections organisation, cataloguing and description - Library	The activities involved in organising, classifying, cataloguing, describing and indexing publications or objects in the library. Activities include: compiling and maintaining key information which formally identifies and describes objects in library stock.	Date last modified	6 years	Review / Archive	Institutional business requirements

Function	Activity	Scope notes	Trigger	Retention	Action	Rationale
Information and collections management	Information and collections organisation, cataloguing and description - Research outputs KU	The activities involved in organising, classifying, cataloguing, describing and indexing publications of research outputs with a Kingston University affiliation Activities include: Importing, creating, and exporting metadata records for research outputs; archiving full texts of research outputs.	Life of the items	Permanent	Review / Archive	Institutional business requirements
Information and collections management	Information and collections organisation, cataloguing and description - Research outputs not KU	The activities involved in organising, classifying, cataloguing, describing and indexing publications of research outputs with no Kingston University affiliation Activities include: Importing, creating, and exporting metadata records for research outputs; archiving full texts of research outputs.	Author request or end of relationship	-	Review / Destroy	Institutional business requirements
Information and collections management	Information and collections storage and handling - Archive	The activities associated with documenting the location of items, storing items, controlling and tracking the movement of items, and ensuring proper handling in the archive. Activities include: determining appropriate storage conditions; devising storage control systems; devising systems for converting records to alternative storage media; devising systems for long-term digital preservation; devising and maintaining an Archive disaster recovery plan.	Life of the items	Permanent	Review / Archive	Institutional business requirements
Information and collections management	Information and collections access control - Archive	The activities involved in controlling access to items. Activities include: devising access/retrieval control systems; operating access/retrieval control systems; tracking the movement of items as per KUASC User Access Guide. In the event of an incident or investigation, these records can be kept for longer.	Life of the items	Permanent	Review / Destroy	Institutional business requirements
Information and collections management	Information and collections access control - Archive - supervising access	The activities involved in controlling access to items - supervising access Activities include: supervising access to items under controlled conditions as per KUASC User Access Guide	End of academic year	7 years	Review / Destroy	Institutional business requirements
Information and collections management	Information and collections access control - Library	The activities involved in controlling access to items. Activities include: devising access/retrieval control systems; operating access/retrieval control systems; tracking the movement of items; supervising access to items under controlled conditions. In the event of an incident or investigation, these records can be kept for longer.	End of academic year	20 years	Review / Destroy	Institutional business requirements
Information and collections management	Live Chat / Chatbot	The activities involved in handling student enquiries via Live Chat and Chatbot	Last action	2 years	Destroy	Institutional business requirements
Information and collections management	Information and collections ID management	Student personal data to provide replacement ID cards External library membership Incidents in library buildings Student applications for TfL/Oyster cards	End of academic year	1 year	Destroy	Institutional business requirements
Information and collections management	Information and collections feedback	Student and staff feedback Banned students	End of academic year	4 years	Destroy	Institutional business requirements
Information and collections management	Information and collections lost property	Lost property	Date received	1 year	Destroy	Institutional business requirements
Information and collections management	Information and collections Sconul access	Sconul access scheme	Last action	3 years	Destroy	Institutional business requirements

Function	Activity	Scope notes	Trigger	Retention	Action	Rationale
Information and collections management	Information and collections ID management (non SCONUL)	The activities involved in managing external library membership - companies, alumni, residents, members of the public joining the library	Termination of contract/member ship	6 months	Destroy	Institutional business requirements
Information and collections management	Information and collections building management	Booking of library study space by members of the public	Date of booking	48 hours	Destroy	Institutional business requirements
Information and collections management	Information and collections training	Library one-to-one training and support sessions	End of relationship	-	Destroy	Institutional business requirements
Information and collections management	Information and collections maintenance and conservation	The activities associated with maintaining the physical form and intellectual content of items, including preserving the physical condition of publications, objects and archives. Activities include: undertaking condition surveys; applying conservation treatments to preserve, repair or restore the condition of items.	Life of the items	-	Destroy	Institutional business requirements
Information and collections management	Information and collections disposal	The activities involved in disposing of redundant items. Activities include: authorising disposal of redundant records; preparing redundant records for disposal; de-accessioning and disposing of archives. Use CORPORATE GOVERNANCE AND RISK MANAGEMENT - CORPORATE REGISTERS for final, permanent disposal logs.	Completion of disposal	6 years	Anonymise / Destroy	Limitation Act 1980 c. 58 s 5
Information and collections management	Information and collections promotion and exploitation	The activities involved in promoting the institution's collections and facilitating access to them. Activities include: developing guides, indexes and other interpretive materials; developing and organising events (e.g. temporary exhibitions, conferences, tours) and activities (e.g. workshops, lectures, demonstrations); assembling special loan collections of items and interpretive materials to support recreational activities and educational programmes; handling enquiries about collections.	Date last modified	1 year	Review / Archive	Institutional business requirements
Information and collections management	Publications (final copies) - administration	The activities involved in storing final copies of publications for longer term reference. Records could include statutory accounts, annual accounts, postgraduate research theses.	Date created	6 years	Review / Archive	Institutional business requirements
Information and collections management	Records creation and capture	The activities associated with creating and capturing records. Activities include: determining recordkeeping requirements for individual business activities and processes.	Date last modified	3 years	Review / Destroy	Institutional business requirements
Information and collections management	Records retention	The activities associated with retaining records for appropriate periods of time. Activities include: identifying requirements to retain records; developing records retention schedules; applying records retention schedules. See also CORPORATE GOVERNANCE AND RISK MANAGEMENT - CORPORATE REGISTERS	Date superseded	3 years	Review / Destroy	Institutional business requirements
Information and collections management	Publications (final copies) - publications	The activities involved in storing final copies of publications for longer term reference. Records could include statutory accounts, annual accounts, postgraduate research theses, commissioned reports, faculty/institute discussion papers.	Life of publication	Permanent	Review / Archive	Institutional business requirements
Information and collections management	Item borrowing and lending	The activities involved in lending items to or borrowing items from other organisations (or individuals) for a specific period of time and for a specified purpose. Activities include the loan of archival items.	Date last modified	6 years	Review / Destroy	Institutional business requirements

Function	Activity	Scope notes	Trigger	Retention	Action	Rationale
Information and collections management	Information legislation compliance - data protection accountability	The activities involved in complying with legislation on data protection. Activities include: notifying details of the institution's data controller to the Information Commissioner; maintaining records of processing activities and other accountability records; carrying out data protection impact assessments; handling data subject access requests.	Date last modified	3 years	Destroy	Institutional business requirements
Information and collections management	Information legislation compliance - data breaches, FOI and EIR	The activities involved in complying with legislation on personal data breaches, freedom of information and access to environmental information. Activities include: developing, publishing and maintaining the institution's Publication Scheme; handling requests for information held by the institution; handling requests for environmental information held by the institution.	Date last modified	6 years	Destroy	Institutional business requirements
Information and collections management	Copyright compliance administration	The activities involved in administering the institution's compliance with legislation on copyright. Activities include: obtaining licences to use materials in which the copyright is not owned by the institution; monitoring use of such materials within the institution; administering payments to copyright licensing organisations.	Expiry of licence	6 years	Review / Archive	Institutional business requirements
Information and collections management	Copyright compliance Administration (unsuccessful applications)	Applications for permission to copy from published works which are not covered by Copyright Licensing Agency licences, where permission is not granted.	End of academic year	1 year	Destroy	Institutional business requirements.
Information and collections management	Copyright compliance statistics	Records documenting the compilation of statistical and other data required by the Copyright Licensing Agency, and the submission of this data to the Agency.	End of academic year	10 years	Review / Destroy	Institutional business requirements.
Information and collections management	Copyright compliance applications	Applications from internal or external sources to use for commercial purposes materials in which copyright is owned by the institution.	End of academic year	6 years	Review / Archive	Institutional business requirements.
Information and collections management	Copyright compliance surveys	Results of surveys / audits undertaken by the Copyright Licensing Agency (provided to the institution by the Agency).	End of academic year	6 years	Review / Destroy	Institutional business requirements.
Information and collections management	Copyright compliance inspections	Records documenting the institution's participation in inspections undertaken by copyright owners or their representatives to check the institution's compliance with legal / contractual requirements.	End of academic year	6 years	Review / Destroy	Institutional business requirements.
Information and collections management	IT systems development	The activities involved in developing new ICT systems and re-developing existing systems. Activities include: specifying requirements; evaluating potential systems/solutions; installing systems; testing systems; commissioning systems; controlling changes to systems; decommissioning systems.	Decommissioning / removal	6 years	Destroy	Institutional business requirements
Information and collections management	IT systems operations management	The activities involved in operating ICT systems. Activities include: monitoring system performance; reporting, investigating and resolving system faults; managing system data storage, including backup, migration, archiving [i] and deletion; maintaining appropriate system software licences. [i] "Archiving" in this context refers to the movement of data, records and/or information to cheaper "cold storage" for long-term preservation and differs slightly from the definition of "archives" given in the function scope note, reproduced here: Archives means records produced by the institution and permanently preserved because of the enduring value of the information they contain or the evidence they provide of the institution's functions and activities.	Decommissioning / removal	6 years	Destroy	Institutional business requirements

Function	Activity	Scope notes	Trigger	Retention	Action	Rationale
Information and collections management	IT systems security management - normal operations	The activities involved in managing access to, and use of, the institution's ICT systems. Activities include: opening, modifying and closing system user accounts; monitoring use of systems to ensure compliance with institutional policies and relevant legislation; responding to security breaches or incidents; sanitisation of ICT hardware before disposal, admin logs.	End of academic year / closure of incident (if applicable)	1 year	Review / Destroy	Institutional business requirements NCSC guidance re logging
Information and collections management	IT systems security management - incidents or investigations	The activities involved in managing access to, and use of, the institution's ICT systems where there is an incident or investigation Activities include: opening, modifying and closing system user accounts; monitoring use of systems to ensure compliance with institutional policies and relevant legislation; responding to security breaches or incidents; sanitisation of ICT hardware before disposal, admin logs.	Closure of the case	6 years	Review / Destroy	Institutional business requirements
Information and collections management	Data recovery	The activities involved in handling requests for data recovery.	Date created	6 months	Destroy	Institutional business requirements
Marketing, communications and events management	-	The function of marketing the institution, raising and maintaining its public profile, fundraising, and of managing the institution's formal corporate relationships with: its students' union; its alumni; its donors; organisations and individuals in its local community[i]; organisations in the further and higher education sectors[ii]; government bodies[iii]; parliamentary bodies[iv]; and the wider public. This function is intended to cover formal relationships between the institution and external stakeholders at a corporate level. It does not cover routine contact relating to a specific function or activity which is covered elsewhere in this BCS. For managing the institution's relationship with its students see Academic and Student Management. [i] An institution's local community includes: local authorities, community groups, local business groups, local charities, campaign groups. [ii] The further and higher education sectors includes: funding councils, quality and standards bodies, learned societies, professional associations in the UK and elsewhere. [iii] Government bodies includes: government departments, government agencies, non-departmental public bodies in the UK and elsewhere. [iv] Parliamentary bodies includes: parliaments, parliamentary committees, parliamentary officials, members of parliament, inter-parliamentary bodies in the UK and elsewhere.	-	-	-	-
Marketing, communications and events management	Corporate identity and brand management	The activities involved in managing the institution's corporate identity and brands. Activities include: designing the institution's corporate identity marks (logos, etc.); controlling use of corporate identity marks; compiling and ensuring use of corporate style guides.	Date superseded	3 years	Review / Archive	Institutional business requirements. The institution may wish to transfer these records to the archive once they are no longer in active use.
Marketing, communications and events management	Brand content	The activities included in capturing and storing brand content. Activities include: capturing, storing and using photos/videos of students and sStudent testimonials	Last action	5 years	Destroy	Institutional business requirements.
Marketing, communications and events management	Website development and content management	The activities involved in developing and maintaining the institution's website. Activities include: designing the website; developing policy on access, content and use; producing, editing and publishing content; monitoring website use; setting access permissions.	Date created	5 years	Destroy	Institutional business requirements

Function	Activity	Scope notes	Trigger	Retention	Action	Rationale
Marketing, communications and events management	Website content - staff profiles	The activities involved in developing and maintaining staff profiles on the institution's website. Activities include: producing, editing and publishing content relating to staff profiles.	Termination of contract	2 years	Destroy	Institutional business requirements
Marketing, communications and events management	Communications management (external)	The activities involved in managing the institution's formal corporate communications with external stakeholders and the media. Activities include: making and handling general enquiries, suggestions and complaints; producing newsletters, briefing papers and other publications intended for an HE sector audience; contributing to publications produced by others; conducting community surveys and consultations; liaising with government/ parliamentary bodies; requesting information from government bodies; responding to questions; handling requests for information. See also MARKETING, COMMUNICATIONS AND EVENTS MANAGEMENT - GOVERNMENT/PARLIAMENTARY INQUIRIES AND INVESTIGATIONS MANAGEMENT	Last action	6 years	Review / Destroy	Institutional business requirements
Marketing, communications and events management	Government liaison	Ministerial visits and MP correspondence and meetings	End of relationship with contact	5 years	Destroy	Institutional business requirements
Marketing, communications and events management	Stakeholder relationship management	The activities involved in developing and maintaining relations with stakeholder groups. Activities include: representing the institution on specific stakeholder representative bodies (e.g. HE/FE sector collaborative/representative bodies, local community organisations; establishing and managing collaborative relationships with organisations in the HE and FE sectors in the UK and elsewhere.	Date last modified	6 years	Review / Archive	Limitation Act 1980 c. 58 s 5
Marketing, communications and events management	Enquiry management	The activities involved in documenting and responding to informal external and internal enquiries.	Last action	1 year	Destroy	Institutional business requirements
Marketing, communications and events management	Complaints management - students	The activities involved in handling complaints from students. Activities include: recording complaints (if required for statistical or compliance purposes); providing initial responses to complaints; investigating complaints; providing final responses to complaints.	End of student enrolment	6 years	Anonymise / Destroy	Institutional business requirements
Marketing, communications and events management	Compliments management	The activities involved in handling compliments. Activities include: recording compliments (if required for statistical or compliance purposes); providing initial responses; feeding back compliments; providing responses to compliments.	Last action	1 year	Anonymise / Destroy	Institutional business requirements
Marketing, communications and events management	Alumni support	The activities involved in providing support to alumni, both individually and through alumni associations. Activities include: providing financial and other support to alumni associations; brokering contact with/between individuals.	None	Permanent	Review / Destroy	Data Protection Act 2018 and UK General Data Protection Regulation (GDPR) (2016/679).
Marketing, communications and events management	Fundraising campaign management	The activities involved in undertaking fundraising campaigns. Activities include: designing fundraising campaigns; establishing fundraising campaign management structures; developing and implementing fundraising projects; communicating with donors; reviewing the effectiveness of campaigns.	Last action	10 years	Destroy	Institutional business requirements

Function	Activity	Scope notes	Trigger	Retention	Action	Rationale
Marketing, communications and events management	Incoming donations management	The activities involved in receiving donations[i] to the institution, and in managing the institution's formal relationships with donors. Activities include: handling enquiries about donating; establishing mechanisms for donating; organising events for donors; communicating with donors. [i] Incoming donations to the institution includes money, estate, works of art, books, manuscripts and other items.	None	Permanent	Review / Destroy	Institutional business requirements.
Marketing, communications and events management	Alumni contacts	The activities involved in mass email communications Activities include: maintaining distribution / contact lists	Last action	3 months	Destroy	Insitutional business requirements
Marketing, communications and events management	Alumni communications	The activities involved in mass email communications Activities include: creation of emails	Last action	10 years	Destroy	Institutional business requirements
Marketing, communications and events management	Alumni reporting	The activities involved in Internal requests for alumni data Activites iinclude: receiving and processing internal requests for alumni data	Last action	3 months	Destroy	Institutional business requirements
Marketing, communications and events management	Fundraising campaign administration	Telephone fundraising Activities include: making calls and recording participation and interest	Last action	2 years	Destroy	Institutional business requirements
Marketing, communications and events management	Consultations management	The activities involved in (1) conducting formal consultations with/of organisations in the HE and FE sectors (2) responding to formal consultations conducted by external stakeholder bodies. Activities include: conducting internal consultation processes in order to 1) prepare consultation documents to be issued 2) conducting internal consultation processes in order to prepare formal corporate responses to consultation documents received.	Last action	6 years	Review / Destroy	Institutional business requirements.
Marketing, communications and events management	Government/Parliamentary inquiries and investigations management	The activities involved in participating in formal inquiries and investigations conducted by government or parliamentary bodies. Activities include: liaising with bodies carrying out inquiries and investigations; providing evidence to assist inquiries and investigations (e.g. by making formal submissions, by providing records or by making staff available).	Last action	6 years	Review / Archive	Institutional business requirements
Marketing, communications and events management	Media monitoring	The activities involved in monitoring media coverage of the institution. Activities include: compiling summaries of media coverage; analysing and preparing reports on media coverage.	End of academic year	6 years	Review / Archive	Institutional business requirements
Marketing, communications and events management	Communications management (internal)	The activities involved in managing the institution's formal corporate communications with internal stakeholders Activities include: planning and issuing one-off and regular communications to staff and students; producing news articles and other publications; contributing to publications produced by others; responding to questions	Date created	3 years	Review / Archive	Institutional business requirements
Marketing, communications and events management	Students' Union funding	The activities involved in providing funding for the institution's students' union.	End of financial year	6 years	Review / Destroy	Institutional business requirements

Function	Activity	Scope notes	Trigger	Retention	Action	Rationale
Marketing, communications and events management	Students' Union operations monitoring	The activities involved in monitoring the operations of the institution's students' union. Activities include: monitoring the conduct of the students' union's elections; monitoring the students' union's affiliations; monitoring of the students' union's financial affairs; reviewing and approving the student's union constitution; investigating complaints against the students' union. See also CORPORATE GOVERNANCE AND RISK MANAGEMENT - STATUTORY COMMITTEE ADMINISTRATION (CENTRAL)	End of academic year	50 years	-	Education Act 1994 (1994 c. 30), s. 22(2) The governing body's formal review and approval of the students union's constitution, financial reports, budgets, elections and affiliations will be recorded in the minutes of the appropriate meetings of the governing body. These records will be retained with the records of the governing body.
Marketing, communications and events management	Events management (one-off events)	The activities involved in organising events[i] for specific stakeholder groups. Activities include: determining dates and times; arranging venues, catering, security, transport etc.; planning programmes; issuing invitations; designing publicity materials (e.g. brochures, posters) and arranging production; designing event materials (e.g. delegate packs, menus) and arranging production; organising publicity (e.g. official photography, media coverage); issuing tickets; registering attendees; reviewing events; writing reports on events [i] Events include conferences, lettings, seminars, training events, ceremonies, celebrations and commemorations, tours, exhibitions, artistic performances, sporting events, lectures, church services, official visits etc.	Completion of event	10 years	Destroy	Limitation Act 1980 c. 58 s 5
Marketing, communications and events management	Events management (recurring events)	The activities involved in organising events[i] for specific stakeholder groups. Activities include: determining dates and times; arranging venues, catering, security, transport etc.; planning programmes; issuing invitations; designing publicity materials (e.g. brochures, posters) and arranging production; designing event materials (e.g. delegate packs, menus) and arranging production; organising publicity (e.g. official photography, media coverage); issuing tickets; registering attendees; reviewing events; writing reports on events. [i] Events include conferences, lettings, seminars, training events, ceremonies, celebrations and commemorations, tours, exhibitions, artistic performances, sporting events, lectures, church services, etc.	Date superseded	6 years	Destroy	Limitation Act 1980 c. 58 s 5
Marketing, communications and events management	Sponsorship management	The activities involved in officially sponsoring organisations, individuals or events. Activities include: identifying sponsorship opportunities; negotiating sponsorship deals.	Termination of sponsorship	6 years	Destroy	Limitation Act 1980 c. 58 s 5
Marketing, communications and events management	Marketing campaign management	The activities involved in conducting marketing campaigns. Activities include: planning marketing campaigns; developing marketing campaigns; implementing marketing campaigns; reviewing marketing campaigns.	Date last modified	6 years	Review / Destroy	Institutional business requirements
Marketing, communications and events management	Advertising management	The activities involved in advertising the institution's programmes, facilities and services. Activities include: designing advertisements; placing advertisement; monitoring the impact of advertisements.	End of academic year	6 years	Anonymise / Destroy	Institutional business requirements
Marketing, communications and events management	Market research	The activities involved in carrying out market research. Activities include: designing and developing market research tools; planning and conducting data collection; collecting, collating and analysing data.	Date created	3 years	Anonymise / Destroy	Institutional business requirements
[Common Activities]	-	This additional section (not a function) provides details of activities that are common to many business functions. These activities may be added to any of the functions above wherever they are required.	-	-	-	-

Function	Activity	Scope notes	Trigger	Retention	Action	Rationale
[Common Activities]	Committee administration	The activities involved in administering the work of committees[ii]. This includes all committees at any level in the institution, except for those listed separately above. Activities include: establishing terms of reference for committees; developing and establishing rules and procedures for the conduct of committee business; appointing, electing or otherwise designating members of committees; providing induction and training for members of committees; arranging committee meetings (e.g. determining date, time and venue; arranging equipment, catering etc.); preparing agenda and papers for committee meetings; issuing agenda and papers for committee meetings; recording minutes of committee meetings; taking/co-ordinating action to be carried out as a result of committee decisions; dissolving committees which are no longer required. [ii] Committee is used here as a generic term for a formally-constituted body which has specific terms of reference and membership. Any such body may be called a 'committee' or it may have another title more specific to its remit e.g. 'working group', 'review group', 'panel' or 'task force'.	End of academic year	6 years	Review / Archive	Institutional business requirements.
[Common Activities]	Other	Any other activity not listed above	Date last modified	Default Sharepoint deletion period	Destroy	Institutional business requirements